

Iowa Department of Elder Affairs

Unmet Needs Report

SFY 2004

(July 2003 - June 2004)

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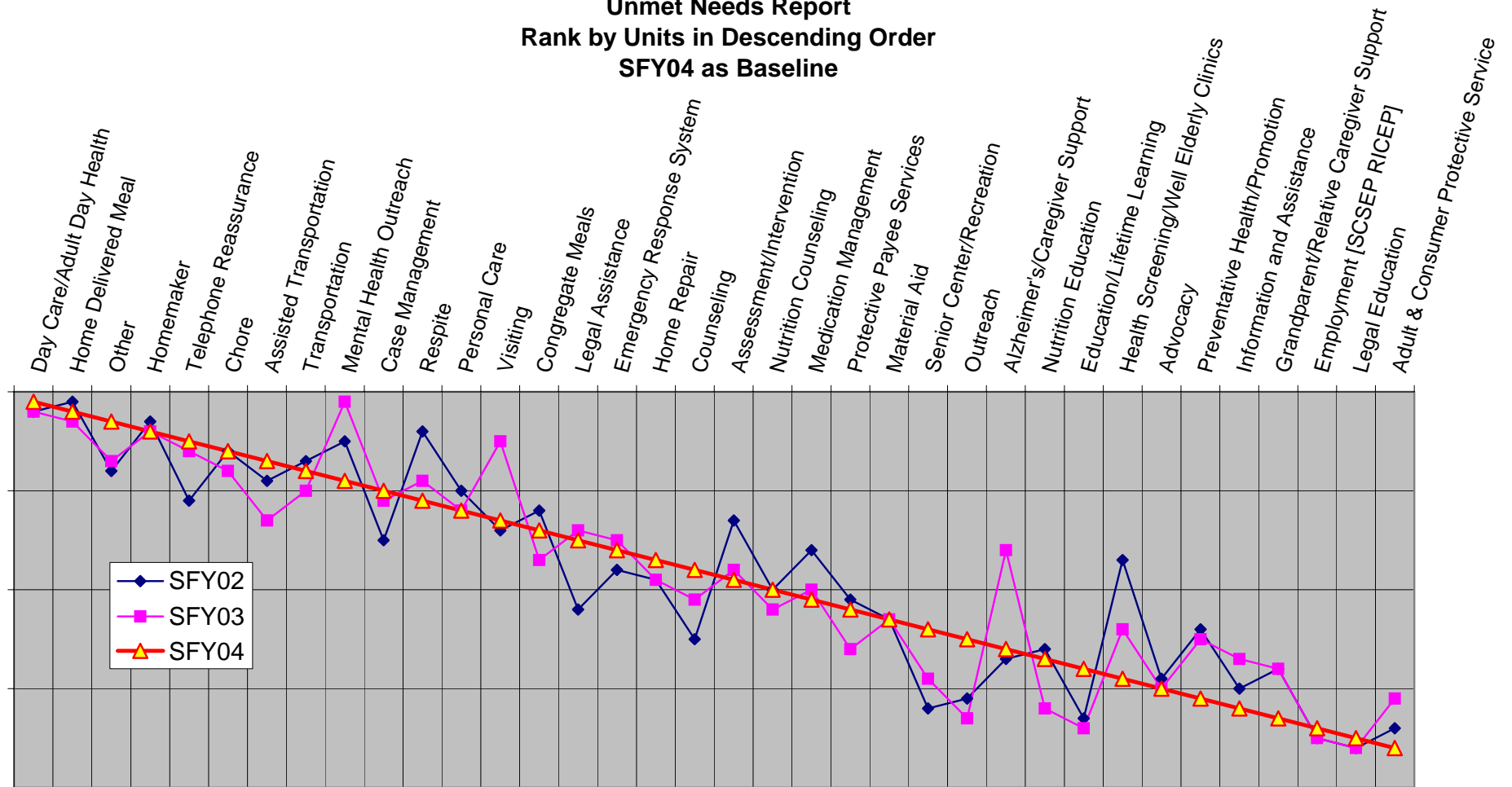
Document Description

Unmet Needs:	Provides a listing of reported Unmet Needs sorted by total units of service in descending order	Page 2
Unmet Needs Graph:	Provides graph comparing SFY 02, SFY03 & SFY04 units by total units of service ranking in descending order using SFY04 as the base line.	Pages 3 to 4
Unmet Needs Mapping:	Provides a county mapping of the top 12 total units of service with reported reasons for the unmet need excluding the service Other.	Pages 5 to 10
Unmet Needs by Service & Reason:	Provides an alphabetical listing of services reported as unmet needs and the total Clients, units and average units per client services by reported reason.	Pages 11 to 12
Unmet Needs by County:	Provides an alphabetical listing of counties and services reported as unmet needs and the total Clients, units and average units per client services by service.	Pages 13 to 20
Unmet Needs by County, Service & Reason:	Provides an alphabetical listing of counties and services reported as unmet needs and the total Clients, units and average units per client services by service reason.	Pages 21 to 38
Data Source	Data used for this report is data reported to the Department of Elder Affairs from Area Agencies on Aging through the Unmet Needs Reporting System.	
Client Totals	Due to reporting issues, client totals may or may not represent unduplicated client counts.	

Unmet Needs

Service	Clients	Units	Avg. Per Contact	Unit Of Measure	Rank By Units	Rank By Clients	Rank By Avg./Client
Day Care/Adult Day Health	280	10,803	38.6	1 hour	1	9	1
Home Delivered Meal	332	8,937	26.9	1 meal	2	7	4
Other	399	8,049	20.2		3	4	5
Homemaker	795	7,721	9.7	1 hour	4	2	13
Telephone Reassurance	209	4,001	19.1	1 call	5	10	6
Chore	425	3,752	8.8	1 hour	6	3	15
Assisted Transportation	132	3,670	27.8	1 one-way trip	7	16	3
Transportation	310	3,079	9.9	1 one-way trip(s)	8	8	12
Mental Health Outreach	85	2,817	33.1	1/4 hour	9	17	2
Case Management	822	2,760	3.4	1 hour	10	1	20
Respite	143	2,435	17.0	1 hour	11	14	8
Personal Care	171	1,873	11.0	1 hour	12	11	9
Visiting	361	1,786	4.9	1 Visit	13	6	16
Congregate Meals	52	933	17.9	1 meal	14	20	7
Legal Assistance	149	622	4.2	1 hour	15	12	18
Emergency Response System	380	382	1.0	1 client/month	16	5	29
Home Repair	140	372	2.7	1 hour	17	15	23
Counseling	21	215	10.2	1 hour	18	23	11
Assessment/Intervention	149	194	1.3	1 hour	19	13	27
Nutrition Counseling	53	174	3.3	1 hour	20	19	21
Medication Management	47	162	3.4	1 client	21	21	19
Protective Payee Services	26	74	2.8	1 contact	22	22	22
Material Aid	66	68	1.0	1 client	23	18	28
Senior Center/Recreation	7	65	9.3	1 hour	24	27	14
Outreach	9	39	4.3	1 contact	25	26	17
Alzheimer's/Caregiver Support	15	28	1.9	1 hour	26	24	24
Nutrition Education	13	22	1.7	1 session	27	25	25
Education/Lifetime Learning	2	21	10.5	1 hour	28	31	10
Health Screening/Well Elderly Clinics	6	9	1.5	1 hour	29	28	26
Preventative Health/Promotion	3	3	1.0	1 contact	30	29	30
Advocacy	3	3	1.0	1 hour	31	30	31
Information and Assistance	1	1	1.0	1 contact	32	32	32

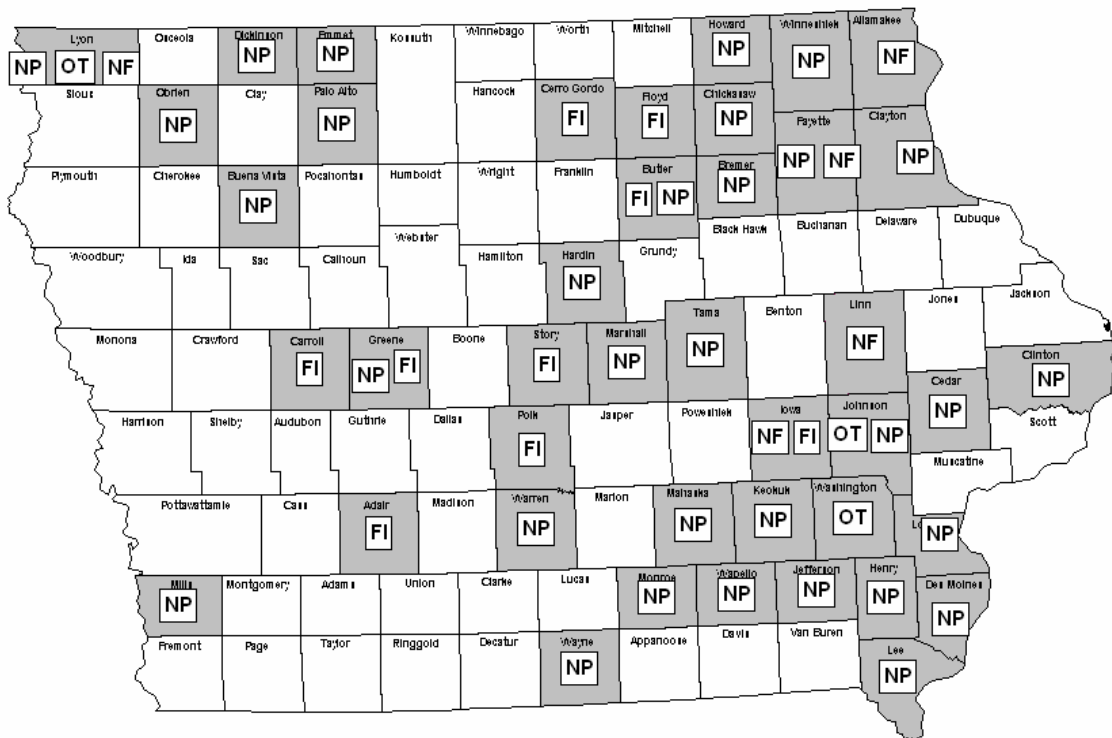
**Unmet Needs Report
Rank by Units in Descending Order
SFY04 as Baseline**



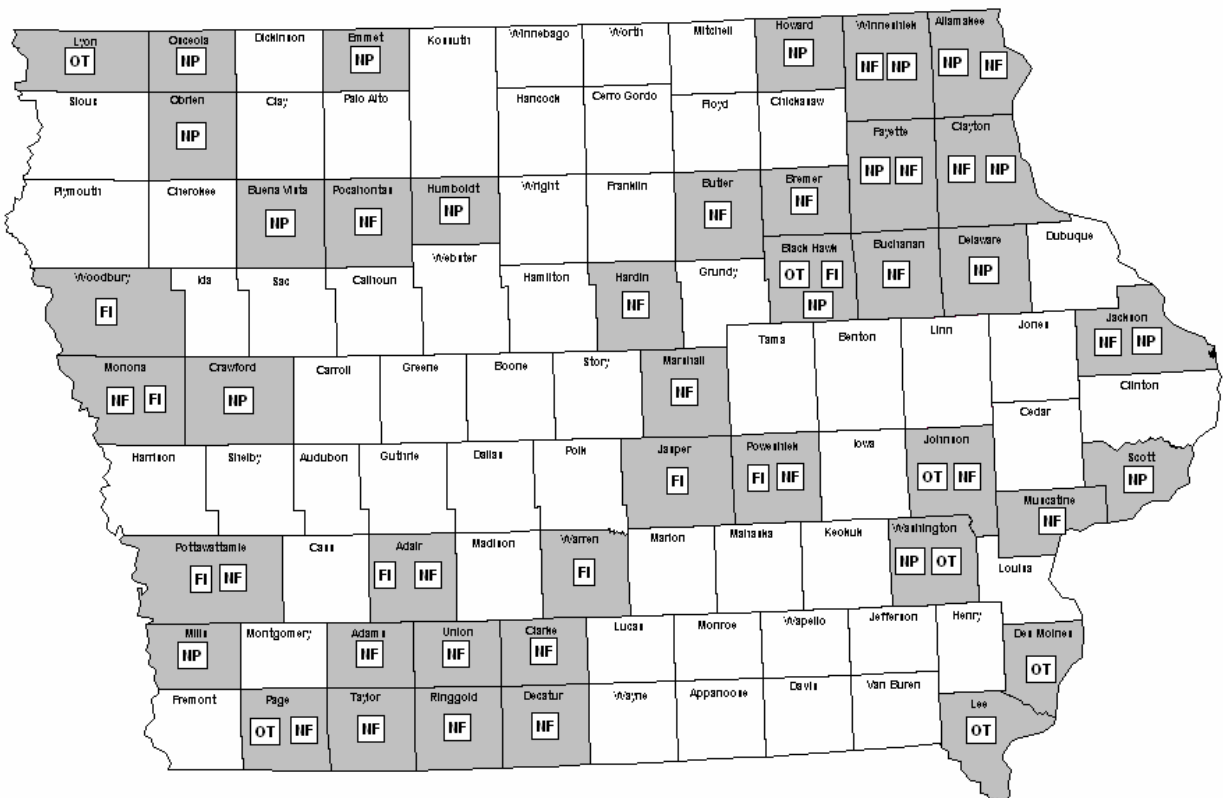
Unmet Needs Report Total Units of Service

Service	Unit Measure	SFY 02	SFY 03	SFY 04
Adult & Consumer Protective Service	1 hour	0	1	0
Advocacy	1 hour	2	3	3
Alzheimer's/Caregiver Support	1 hour	21	251	28
Assessment/Intervention	1 hour	789	197	194
Assisted Transportation	1 one-way trip	2,361	1,560	3,670
Case Management	1 hour	489	2,105	2,760
Chore	1 hour	2,852	3,402	3,752
Congregate Meals	1 meal	1,184	209	933
Counseling	1 hour	28	124	215
Day Care/Adult Day Health	1 hour	16,172	10,076	10,803
Education/Lifetime Learning	1 hour	0	0	21
Emergency Response System	1 client/month	305	264	382
Employment [SCSEP RICEP]	1 placement	0	0	0
Grandparent/Relative Caregiver Support	1 client	4	13	1
Health Screening/Well Elderly Clinics	1 hour	307	48	9
Home Delivered Meal	1 meal	16,892	9,969	8,937
Home Repair	1 hour	265	195	372
Homemaker	1 hour	11,506	8,513	7,721
Information and Assistance	1 contact	1	30	1
Legal Assistance	1 hour	138	404	622
Legal Education	1 contact	0	0	0
Material Aid	1 client	88	57	68
Medication Management	1 client	349	169	162
Mental Health Outreach	1/4 hour	4,970	10,531	2,817
Nutrition Counseling	1 hour	186	106	174
Nutrition Education	1 session	27	0	22
Other		2,554	3,563	8,049
Outreach	1 contact	1	0	39
Personal Care	1 hour	2,319	1,768	1,870
Preventative Health/Promotion	1 contact	42	41	3
Protective Payee Services	1 contact	161	39	74
Respite	1 hour	6,839	3,110	2,435
Senior Center/Recreation	1 hour	0	5	65
Telephone Reassurance	1 call	1,316	4,455	4,001
Transportation	1 one-way trip(s)	2,629	2,430	3,079
Visiting	1 Visit	789	5,429	1,786

Day Care / Adult Day Health

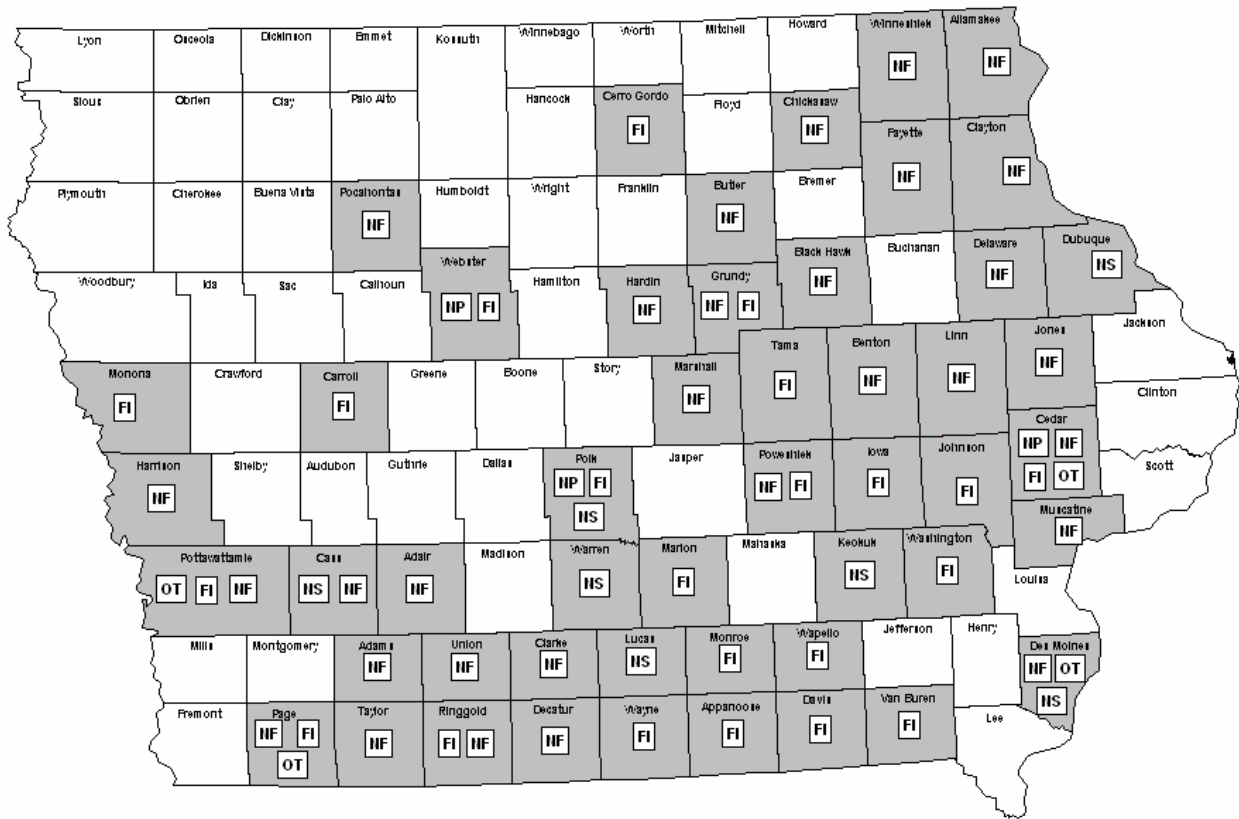


Home Delivered Meal

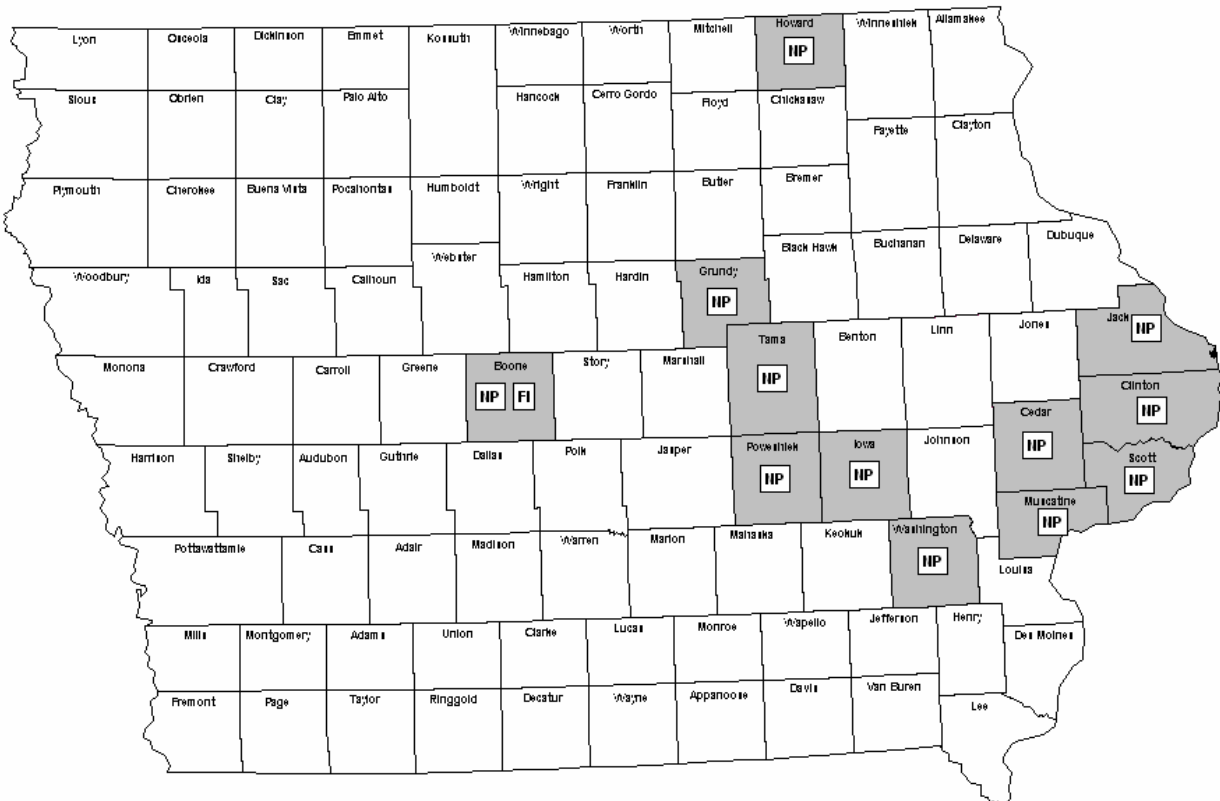


NP - No Provider Available
NF - No Funding Source
NS - Unable to Staff Number of Hours
FI - Funding Source Inadequate to Cover Costs
OT - Other

Homemaker

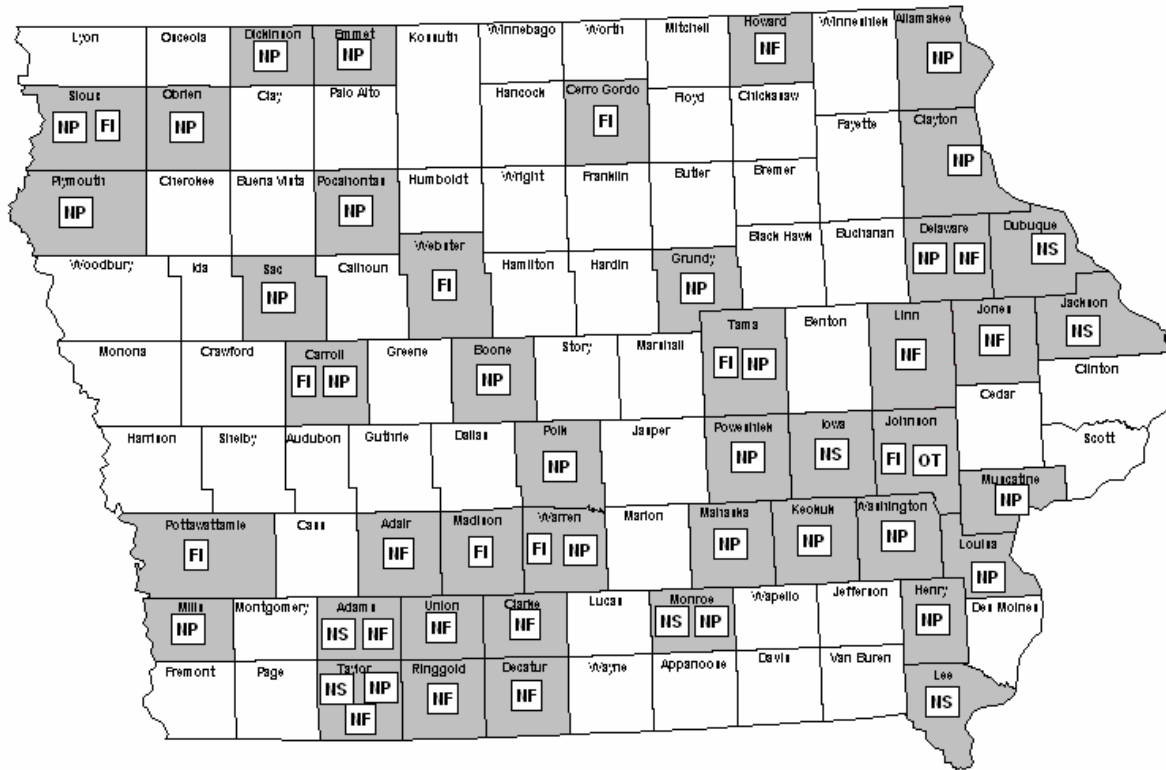


Telephone Reassurance

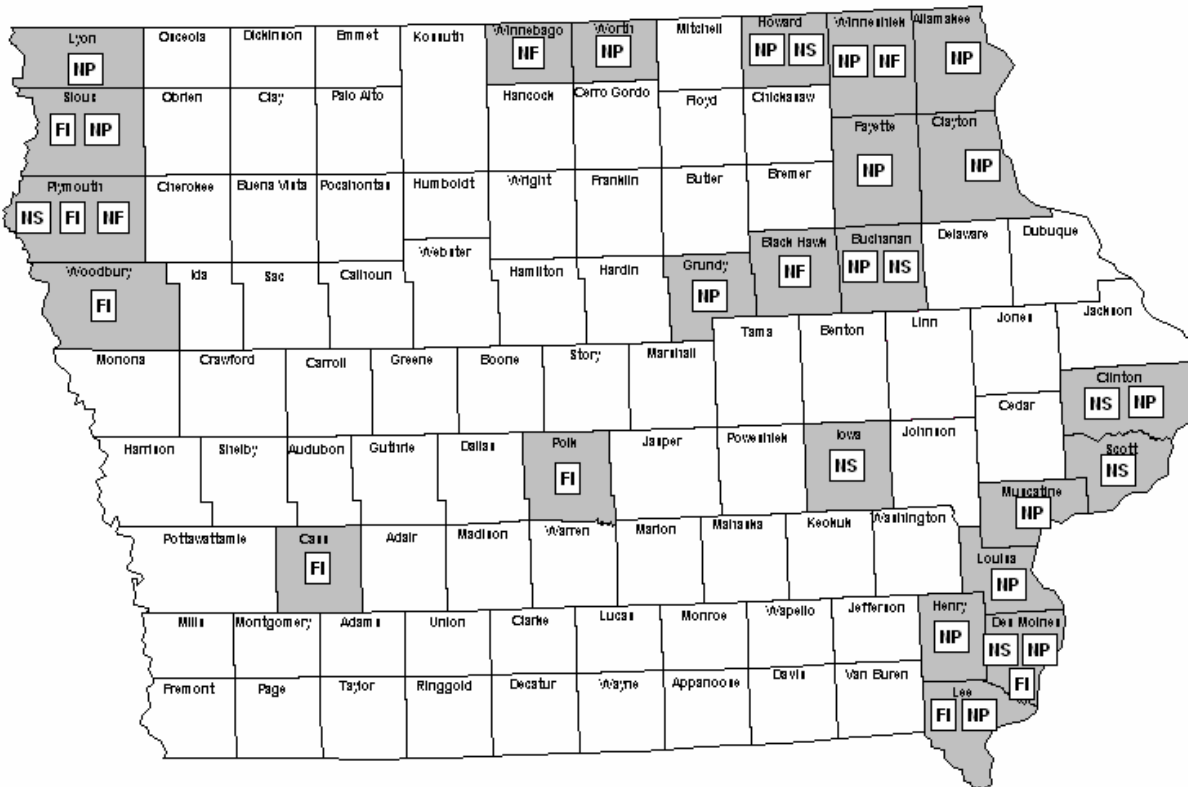


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Chore



Assisted Transportation



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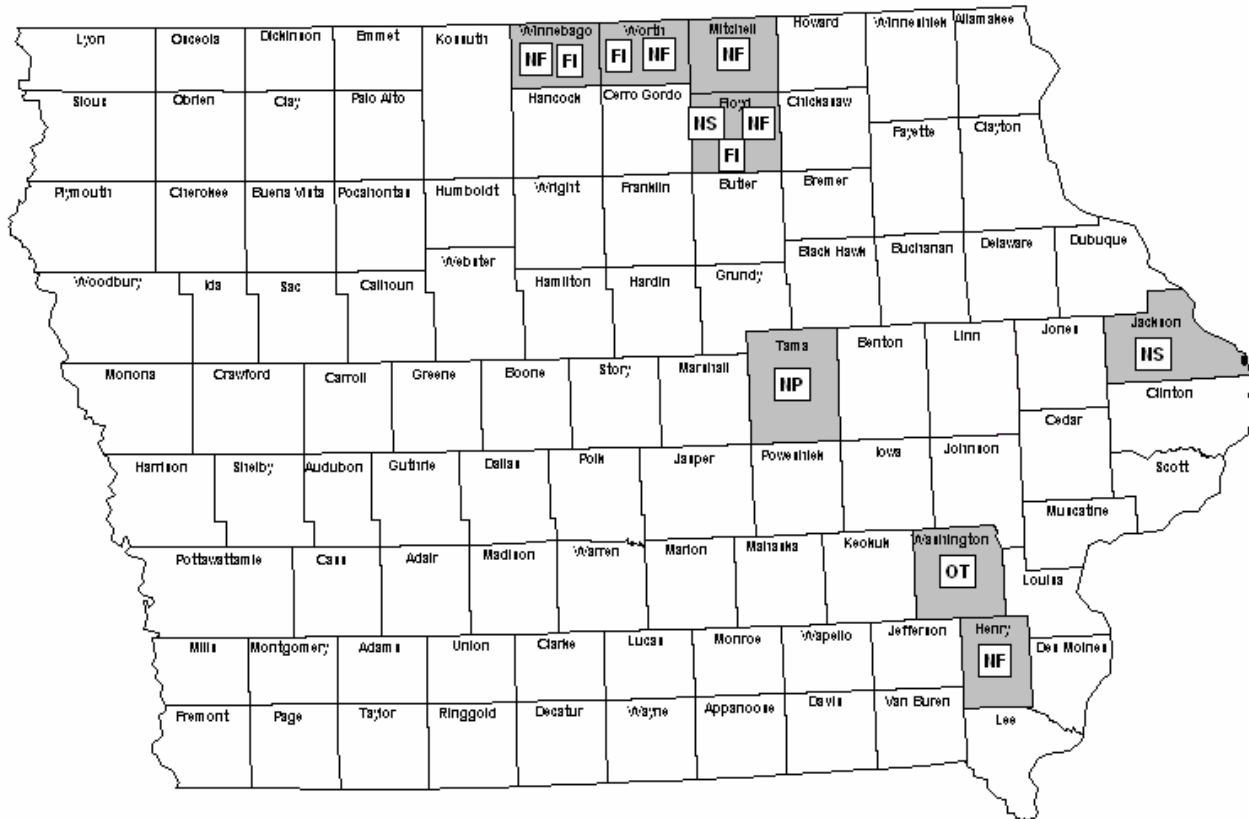
A map of Iowa showing its 99 counties. Each county is labeled with its name and a box containing one or more political party abbreviations. The abbreviations are: HF (Humble Farmer), FI (Fusionist), HP (Humble Patriot), HS (Humble Socialist), OT (Old Time), and FI (Fusionist). The counties are arranged in a grid-like pattern, with some counties having multiple abbreviations. For example, Lyon County has HF and FI, while Adams County has HP and HS. The map is oriented with the north arrow pointing towards the top right.

County	Party Abbreviations
Lyon	HF, FI
Osceola	HP
Dickinson	
Emmet	HS, HP
Kossuth	
Winneshaw	HF, FI
North	HP
Mitchell	
Howard	
Winneshaw	HF
Adams	HP
Sioux	FI
O'Brien	FI
Clay	
Paro Alto	FI
Hancock	
Cerro Gordo	
Floyd	
Chickasaw	FI
Payette	HP
Clayton	
Plymouth	HP
Cherokee	
Buena Vista	
Pocahontas	HP
Humboldt	
Wright	
Franklin	
Butler	
Sumner	HS
Black Hawk	HP, HF
Buchanan	HF, HS
Delaware	FI
Dubuque	
Woodbury	
Iowa	
Sac	
Calhoun	
Webster	
Hamilton	
Hardin	
Grundy	HF, HP, HS
Tama	HP, HS, FI
Benton	HF
Linn	
Jones	HF
Jack	HS
Clinton	
Monona	
Crawford	
Carroll	
Greene	
Boone	
Story	
Marshall	HF
Marshall	HF
Tama	HP, HS, FI
Benton	HF
Linn	
Jones	HF
Jack	HS
Clinton	
Hamilton	
Shelby	
Audubon	
Guthrie	
Dallas	HS, FI
Polk	FI, HP
Jasper	HS, OT, FI
Poweshiek	
Iowa	FI
Johnson	FI
Cedar	HP
Scott	HF
Pottawattamie	
Call	
Adair	FI
Madison	
Warren	HS
Marion	HS
Mahaska	
Keokuk	
Washington	FI
Louis	
Miller	
Montgomery	
Adams	FI
Union	FI
Clarke	FI
Lucas	
Monroe	FI
Washteno	
Jefferson	
Henry	
Des Moines	HS
Fremont	
Page	
Taylor	FI
Ringgold	FI
Decatur	HF, FI
Wayne	
Appanoose	
Devils	
Van Buren	
Lee	

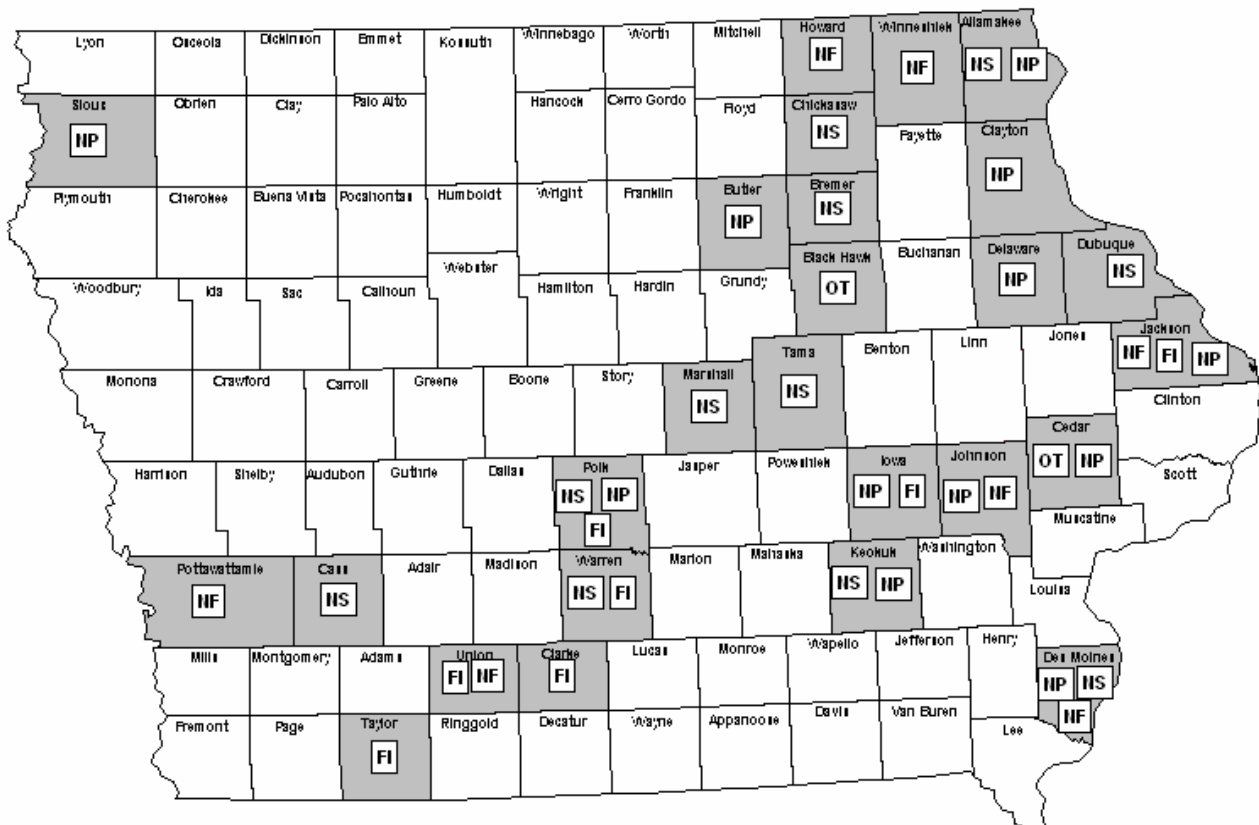
A map of Iowa showing its 99 counties. Shaded counties indicate the presence of certain plant species, with labels FI, HP, and HS placed within them. The shaded counties and their labels are: Winnebago (FI), Clayton (HP), Fayette (HP), Buchanan (HP), Delaware (HP), Dubuque (HP), Boone (FI), Tama (HP), Linn (HP), Jackson (FI), Clinton (FI), Scott (HS), Muscatine (HP), and Washington (FI, HP). The unshaded counties are: Lyon, Osceola, Dickinson, Emmet, Keokuk, Winnebago, Worth, Mitchell, Howard, Allamakee, Slout (FI), O'Brien (HP), Clay, Palo Alto, Hancock, Cerro Gordo, Floyd, Chickasaw, Plymouth, Cherokee, Buena Vista, Pocahontas, Humboldt, Wright, Franklin, Butler, Bremer, Payette, Clayton, Black Hawk, Buchanan, Delaware, Dubuque, Woodbury, Ida, Sac, Calhoun, Webster, Hamilton, Hardin (FI), Grundy (HS), Tama, Benton, Linn, Jones, Jackson (FI), Clinton, Cedar, Scott (HS), Muscatine (HP), Washington (FI, HP), Pottawattamie, Cass, Adair, Madison, Warren, Marion, Mahaska, Keokuk, Washington, Louis, Mills, Montgomery, Adams, Union, Clarke, Lucas, Monroe, Wapello, Jefferson, Henry, Des Moines, Fremont, Page, Taylor, Ringgold, Decatur, Wayne, Appanoose, Davis, Van Buren, and Lee.

8

Case Management

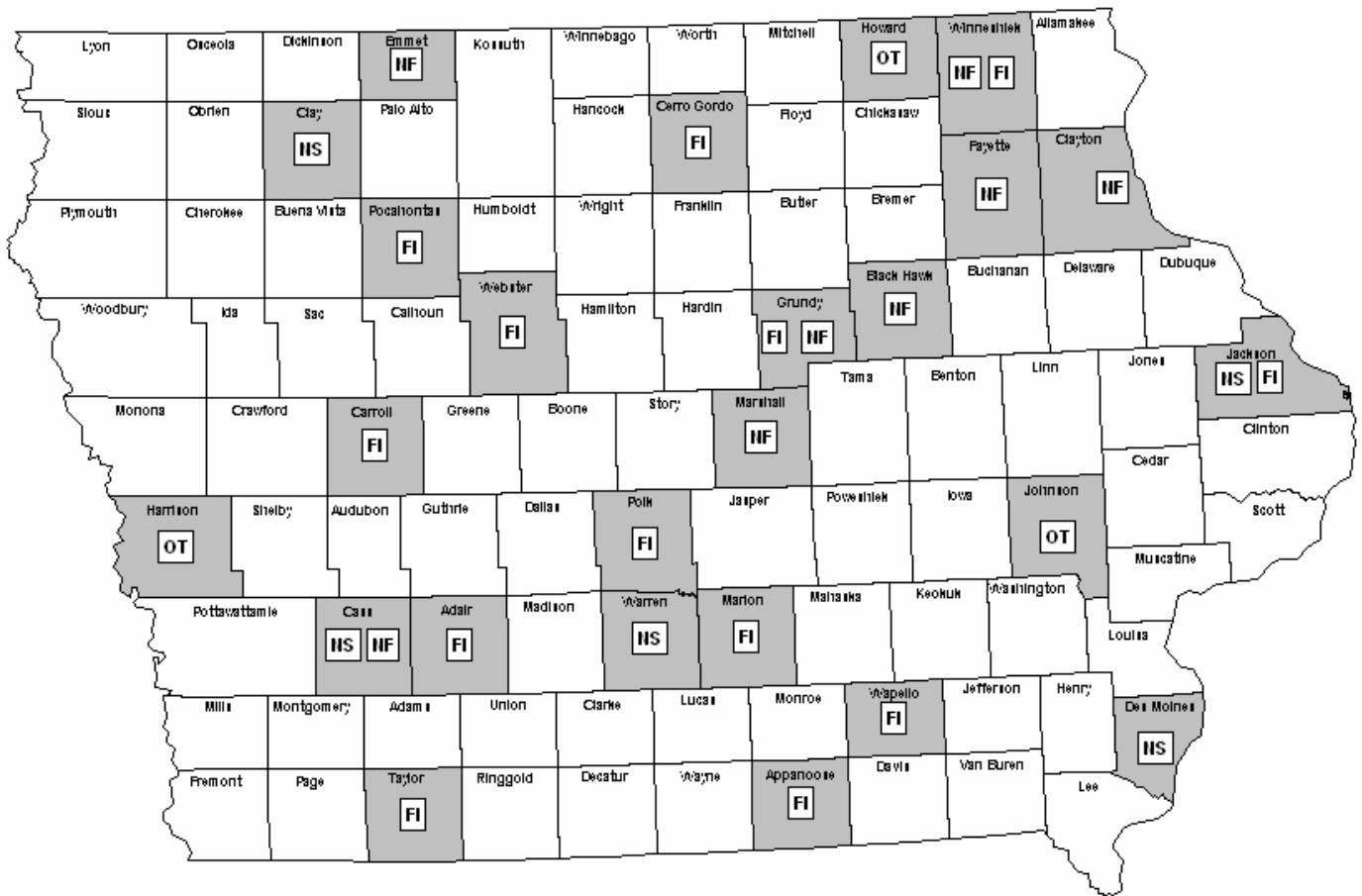


Respite



NP - No Provider Available
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 NS - Unable to Staff Number of Hours
 FI - Funding Source Inadequate to Cover Costs
 OT - Other

Personal Care



NP - No Provider Available
NF - No Funding Source
NS - Unable to Staff Number of Hours
FI - Funding Source Inadequate to Cover Costs
OT - Other

Unmet Needs by Service and Reason

Advocacy

	Contacts	Units	Average
No provider available	3	3	1.0

Alzheimer's/Caregiver Support

	Contacts	Units	Average
No provider available	13	24	1.8
Unable to staff number of hours	2	4	2.0

Assessment/Intervention

	Contacts	Units	Average
Funding source inadequate to cover costs	1	2	2.0
No Funding Source	141	174	1.2
No provider available	3	7	2.3
Other	4	11	2.8

Assisted Transportation

	Contacts	Units	Average
Funding source inadequate to cover costs	39	3,047	78.1
No Funding Source	3	17	5.7
No provider available	64	459	7.2
Unable to staff number of hours	26	147	5.7

Case Management

	Contacts	Units	Average
Funding source inadequate to cover costs	34	121	3.6
No Funding Source	763	2,525	3.3
No provider available	2	6	3.0
Other	1	1	1.0
Unable to staff number of hours	22	107	4.9

Chore

	Contacts	Units	Average
Funding source inadequate to cover costs	60	291	4.9
No Funding Source	75	1,468	19.6
No provider available	249	1,739	7.0
Other	1	5	5.0
Unable to staff number of hours	40	249	6.2

Congregate Meals

	Contacts	Units	Average
Funding source inadequate to cover costs	36	629	17.5
No provider available	4	64	16.0
Other	12	240	20.0

Counseling

	Contacts	Units	Average
No Funding Source	11	82	7.5
No provider available	10	133	13.3

Day Care/Adult Day Health

	Contacts	Units	Average
Funding source inadequate to cover costs	43	1,331	31.0
No Funding Source	11	448	40.7
No provider available	222	8,964	40.4
Other	4	60	15.0

Education/Lifetime Learning

	Contacts	Units	Average
No provider available	2	21	10.5

Emergency Response System

	Contacts	Units	Average
Funding source inadequate to cover costs	69	69	1.0
No Funding Source	187	189	1.0
Other	14	14	1.0
Unable to staff number of hours	110	110	1.0

Grandparent/Relative Caregiver

	Contacts	Units	Average
No provider available	1	1	1.0

Health Screening/Well Elderly

	Contacts	Units	Average
Funding source inadequate to cover costs	5	5	1.0
No provider available	1	4	4.0

Home Delivered Meal

	Contacts	Units	Average
Funding source inadequate to cover costs	42	1,013	24.1
No Funding Source	152	4,776	31.4
No provider available	131	2,924	22.3
Other	7	224	32.0

Home Repair

	Contacts	Units	Average
Funding source inadequate to cover costs	67	211	3.1
No Funding Source	39	62	1.6
No provider available	19	72	3.8
Other	3	3	1.0
Unable to staff number of hours	12	24	2.0

Homemaker

	Contacts	Units	Average
Funding source inadequate to cover costs	368	2,818	7.7
No Funding Source	241	4,044	16.8
No provider available	41	239	5.8
Other	4	27	6.8
Unable to staff number of hours	141	593	4.2

Information and Assistance

	Contacts	Units	Average
No Funding Source	1	1	1.0

Unmet Needs by Service and Reason

Legal Assistance

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	63	308	4.9
No Funding Source	62	223	3.6
No provider available	3	4	1.3
Other	1	1	1.0
Unable to staff number of hours	20	86	4.3

Material Aid

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	36	36	1.0
No Funding Source	28	30	1.1
No provider available	2	2	1.0

Medication Management

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	28	64	2.3
No Funding Source	12	87	7.3
No provider available	2	2	1.0
Other	5	9	1.8

Mental Health Outreach

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	67	2,567	38.3
No Funding Source	7	94	13.4
No provider available	8	144	18.0
Unable to staff number of hours	3	12	4.0

Nutrition Counseling

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	8	20	2.5
No Funding Source	2	6	3.0
No provider available	43	148	3.4

Nutrition Education

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
No provider available	13	22	1.7

Other

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	16	224	14.0
No Funding Source	29	166	5.7
No provider available	184	2,852	15.5
Other	5	35	7.0
Unable to staff number of hours	165	4,772	28.9

Outreach

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
No provider available	5	19	3.8
Unable to staff number of hours	4	20	5.0

Personal Care

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	92	817	8.9
No Funding Source	20	109	5.5
Other	4	44	11.0
Unable to staff number of hours	52	900	17.3

Preventative Health/Promotion

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
No provider available	3	3	1.0

Protective Payee Services

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
No Funding Source	2	10	5.0
No provider available	17	57	3.4
Unable to staff number of hours	7	7	1.0

Respite

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	15	444	29.6
No Funding Source	67	1,350	20.1
No provider available	13	127	9.8
Other	4	31	7.8
Unable to staff number of hours	44	483	11.0

Senior Center/Recreation

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
No provider available	6	55	9.2
Other	1	10	10.0

Telephone Reassurance

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	46	1,777	38.6
No provider available	163	2,224	13.6

Transportation

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	127	2,083	16.4
No Funding Source	20	214	10.7
No provider available	78	525	6.7
Other	6	26	4.3
Unable to staff number of hours	79	231	2.9

Visiting

	<u>Contacts</u>	<u>Units</u>	<u>Average</u>
Funding source inadequate to cover costs	5	5	1.0
No Funding Source	79	99	1.3
No provider available	266	1,618	6.1
Other	3	25	8.3
Unable to staff number of hours	8	39	4.9

Unmet Needs by County (SFY04)

<u>Adair</u>	Clients	Units	Avg./Client	<u>Black Hawk</u>	Clients	Units	Avg./Client
Chore	11	240	21.8	Assessment/Intervention	40	52	1.3
Day Care/Adult Day Health	1	40	40.0	Assisted Transportation	1	4	4.0
Emergency Response System	13	14	1.1	Counseling	9	72	8.0
Home Delivered Meal	16	575	35.9	Emergency Response System	3	4	1.3
Homemaker	15	310	20.7	Home Delivered Meal	5	155	31.0
Other	7	100	14.3	Home Repair	11	11	1.0
Personal Care	1	45	45.0	Homemaker	2	58	29.0
Transportation	6	230	38.3	Material Aid	4	5	1.3
	70	1,554	22.2	Medication Management	2	2	1.0
				Other	66	1,930	29.2
<u>Adams</u>				Outreach	2	16	8.0
Chore	4	100	25.0	Personal Care	3	37	12.3
Emergency Response System	6	6	1.0	Respite	3	21	7.0
Home Delivered Meal	7	279	39.9	Transportation	4	15	3.8
Home Repair	1	1	1.0		155	2,382	15.4
Homemaker	7	110	15.7				
Other	4	73	18.3	<u>Boone</u>			
				Chore	41	532	13.0
Transportation	5	130	26.0	Home Repair	1	2	2.0
	34	699	20.6				
<u>Allamakee</u>				Mental Health Outreach	53	2,367	44.7
Assisted Transportation	2	25	12.5	Telephone Reassurance	54	2,067	38.3
Chore	2	10	5.0		149	4,968	33.3
Day Care/Adult Day Health	1	10	10.0				
				<u>Bremer</u>			
Emergency Response System	5	5	1.0	Assessment/Intervention	6	8	1.3
Health Screening/Well Elderly Clinics	1	4	4.0	Counseling	1	5	5.0
Home Delivered Meal	18	362	20.1	Day Care/Adult Day Health	8	172	21.5
Homemaker	3	21	7.0	Emergency Response System	2	2	1.0
Medication Management	1	5	5.0	Home Delivered Meal	2	20	10.0
Other	1	93	93.0	Other	5	50	10.0
Protective Payee Services	1	5	5.0	Respite	1	2	2.0
Respite	2	26	13.0	Transportation	1	2	2.0
Transportation	2	10	5.0		26	261	10.0
	39	576	14.8	<u>Buchanan</u>			
<u>Appanoose</u>				Assessment/Intervention	8	8	1.0
Emergency Response System	91	91	1.0	Assisted Transportation	3	10	3.3
Health Screening/Well Elderly Clinics	5	5	1.0	Emergency Response System	3	3	1.0
Home Repair	3	3	1.0	Home Delivered Meal	4	123	30.8
Homemaker	28	667	23.8	Other	51	2,391	46.9
Personal Care	3	100	33.3	Transportation	6	13	2.2
	130	866	6.7		75	2,548	34.0
<u>Benton</u>				<u>Buena Vista</u>			
Emergency Response System	6	6	1.0	Day Care/Adult Day Health	20	1,574	78.7
Home Repair	8	84	10.5	Emergency Response System	2	2	1.0
Homemaker	2	25	12.5	Home Delivered Meal	3	61	20.3
Legal Assistance	1	1	1.0		25	1,637	65.5
Medication Management	2	2	1.0				
Other	1	1	1.0				
Transportation	1	10	10.0				
	21	129	6.1				

Unmet Needs by County (SFY04)

<u>Butler</u>	Clients	Units	Avg./Client	<u>Clarke</u>	Clients	Units	Avg./Client	
Assessment/Intervention		7	8	1.1	Chore	4	100	25.0
Day Care/Adult Day Health		5	87	17.4	Emergency Response System	17	17	1.0
Emergency Response System		1	1	1.0	Home Delivered Meal	15	449	29.9
Home Delivered Meal		1	10	10.0	Homemaker	16	395	24.7
Homemaker		1	5	5.0	Other	7	9	1.3
Other		9	60	6.7	Respite	1	30	30.0
Respite		1	10	10.0	Transportation	1	40	40.0
Visiting		2	30	15.0		61	1,040	17.0
		27	211	7.8	<u>Clay</u>			
<u>Carroll</u>					Legal Assistance	4	13	3.3
Chore		10	107	10.7	Medication Management	2	8	4.0
Day Care/Adult Day Health		1	88	88.0	Personal Care	1	10	10.0
Homemaker		11	20	1.8		7	31	4.4
Personal Care		6	6	1.0	<u>Clayton</u>			
		28	221	7.9	Assisted Transportation	3	43	14.3
<u>Cass</u>					Chore	1	10	10.0
Alzheimer's/Caregiver Support		2	2	1.0	Day Care/Adult Day Health	5	103	20.6
Assessment/Intervention		2	6	3.0	Home Delivered Meal	18	389	21.6
Assisted Transportation		21	2,987	142.2	Homemaker	2	20	10.0
Homemaker		55	152	2.8	Medication Management	1	62	62.0
Personal Care		28	812	29.0	Mental Health Outreach	2	40	20.0
Respite		1	4	4.0	Other	1	360	360.0
		109	3,963	36.4	Personal Care	1	10	10.0
<u>Cedar</u>					Protective Payee Services	1	5	5.0
Day Care/Adult Day Health		2	8	4.0	Respite	1	20	20.0
Emergency Response System		1	1	1.0		36	1,062	29.5
Home Repair		1	10	10.0	<u>Clinton</u>			
Homemaker		5	30	6.0	Assisted Transportation	3	25	8.3
Material Aid		2	2	1.0	Day Care/Adult Day Health	17	400	23.5
Other		5	174	34.8	Emergency Response System	1	1	1.0
Respite		2	34	17.0	Home Repair	2	21	10.5
Telephone Reassurance		2	10	5.0	Other	11	57	5.2
Transportation		3	23	7.7	Senior Center/Recreation	6	55	9.2
		23	292	12.7	Telephone Reassurance	1	10	10.0
<u>Cerro Gordo</u>					Visiting	28	185	6.6
Chore		12	38	3.2		69	754	10.9
Day Care/Adult Day Health		7	225	32.1	<u>Crawford</u>			
Homemaker		23	119	5.2	Home Delivered Meal	1	28	28.0
Legal Assistance		35	200	5.7	Other	3	20	6.7
Medication Management		21	24	1.1		4	48	12.0
Personal Care		40	292	7.3	<u>Dallas</u>			
		138	898	6.5	Home Repair	1	1	1.0
<u>Chickasaw</u>					Transportation	58	109	1.9
Assessment/Intervention		1	1	1.0		59	110	1.9
Day Care/Adult Day Health		2	40	20.0	<u>Davis</u>			
Homemaker		1	10	10.0	Homemaker	11	96	8.7
Other		3	30	10.0		11	96	8.7
Respite		1	10	10.0				
Transportation		1	5	5.0				
Visiting		1	10	10.0				
		10	106	10.6				

Unmet Needs by County (SFY04)

Decatur

	Clients	Units	Avg./Client
Chore	13	355	27.3
Emergency Response System	22	22	1.0
Home Delivered Meal	21	679	32.3
Home Repair	2	2	1.0
Homemaker	23	455	19.8
Material Aid	2	2	1.0
Other	5	46	9.2
Transportation	7	250	35.7
	95	1,811	19.1

Delaware

Chore	24	200	8.3
Grandparent/Relative Caregiver	1	1	1.0
Home Delivered Meal	2	62	31.0
Homemaker	1	8	8.0
Other	1	1	1.0
Respite	1	4	4.0
Transportation	1	1	1.0
	31	277	8.9

Des Moines

Advocacy	3	3	1.0
Assessment/Intervention	1	5	5.0
Assisted Transportation	8	65	8.1
Counseling	2	9	4.5
Day Care/Adult Day Health	10	246	24.6
Education/Lifetime Learning	1	1	1.0
Home Delivered Meal	1	30	30.0
Homemaker	5	54	10.8
Legal Assistance	2	2	1.0
Nutrition Counseling	3	21	7.0
Other	4	30	7.5
Personal Care	1	42	42.0
Protective Payee Services	2	7	3.5
Respite	5	113	22.6
Transportation	1	20	20.0
	49	648	13.2

Dickinson

Chore	3	12	4.0
Day Care/Adult Day Health	28	3,424	122.3
Legal Assistance	5	22	4.4
	36	3,458	96.1

Dubuque

Chore	28	112	4.0
Emergency Response System	69	69	1.0
Home Repair	12	24	2.0
Homemaker	37	224	6.1
Material Aid	3	3	1.0
Other	32	248	7.8
Protective Payee Services	2	2	1.0
Respite	15	158	10.5
	198	840	4.2

Emmet

	Clients	Units	Avg./Client
Chore	11	70	6.4
Day Care/Adult Day Health	7	648	92.6
Home Delivered Meal	1	23	23.0
Legal Assistance	1	15	15.0
Personal Care	1	2	2.0
Transportation	12	160	13.3
	33	918	27.8

Fayette

Assisted Transportation	1	10	10.0
Congregate Meals	1	23	23.0
Counseling	1	20	20.0
Day Care/Adult Day Health	5	84	16.8
Emergency Response System	9	9	1.0
Home Delivered Meal	28	558	19.9
Home Repair	1	1	1.0
Homemaker	2	8	4.0
Mental Health Outreach	1	20	20.0
Nutrition Counseling	1	1	1.0
Other	4	351	87.8
Personal Care	2	12	6.0
Protective Payee Services	1	1	1.0
Transportation	2	60	30.0
	59	1,158	19.6

Floyd

Case Management	106	189	1.8
Day Care/Adult Day Health	4	4	1.0
	110	193	1.8

Greene

Day Care/Adult Day Health	14	306	21.9
Nutrition Counseling	7	12	1.7
	21	318	15.1

Grundy

Assessment/Intervention	7	7	1.0
Assisted Transportation	14	65	4.6
Chore	4	24	6.0
Home Repair	9	33	3.7
Homemaker	3	20	6.7
Mental Health Outreach	2	4	2.0
Other	32	304	9.5
Outreach	4	20	5.0
Personal Care	3	15	5.0
Telephone Reassurance	33	630	19.1
Transportation	43	225	5.2
Visiting	6	135	22.5
	160	1,482	9.3

Guthrie

Nutrition Counseling	2	16	8.0
	2	16	8.0

Unmet Needs by County (SFY04)

Hamilton

Clients	Units	Avg./Client
Home Repair	1	1
Medication Management	1	1
	2	2

Hardin

Assessment/Intervention	53	53	1.0
Counseling	1	66	66.0
Day Care/Adult Day Health	6	77	12.8
Emergency Response System	3	3	1.0
Home Delivered Meal	2	46	23.0
Home Repair	1	1	1.0
Homemaker	5	24	4.8
Material Aid	1	1	1.0
Mental Health Outreach	1	4	4.0
Other	3	17	5.7
Protective Payee Services	1	8	8.0
Visiting	4	40	10.0
	81	340	4.2

Harrison

Homemaker	1	1	1.0
Legal Assistance	1	1	1.0
Personal Care	1	4	4.0
	3	6	2.0

Henry

Alzheimer's/Caregiver Support	1	1	1.0
Assisted Transportation	2	10	5.0
Case Management	2	2	1.0
Chore	2	7	3.5
Counseling	4	29	7.3
Day Care/Adult Day Health	4	98	24.5
Material Aid	1	1	1.0
Nutrition Counseling	1	16	16.0
Outreach	2	2	1.0
Protective Payee Services	2	6	3.0
	21	172	8.2

Howard

Assisted Transportation	4	19	4.8
Chore	1	16	16.0
Day Care/Adult Day Health	2	43	21.5
Emergency Response System	4	4	1.0
Home Delivered Meal	8	164	20.5
Other	1	31	31.0
Personal Care	1	20	20.0
Protective Payee Services	1	5	5.0
Respite	1	20	20.0
Telephone Reassurance	1	31	31.0
	24	353	14.7

Humboldt

Home Delivered Meal	1	23	23.0
	1	23	23.0

Ida

Clients	Units	Avg./Client
Legal Assistance	2	4
Other	2	11
Protective Payee Services	1	5
	5	20

Iowa

Assisted Transportation	2	16	8.0
Chore	1	2	2.0
Day Care/Adult Day Health	2	97	48.5
Emergency Response System	4	4	1.0
Home Repair	5	41	8.2
Homemaker	1	1	1.0
Material Aid	11	11	1.0
Mental Health Outreach	1	20	20.0
Nutrition Counseling	4	13	3.3
Nutrition Education	3	6	2.0
Other	5	43	8.6
Respite	4	299	74.8
Telephone Reassurance	19	19	1.0
Transportation	6	66	11.0
Visiting	41	49	1.2
	109	687	6.3

Jackson

Case Management	1	3	3.0
Chore	6	40	6.7
Home Delivered Meal	22	713	32.4
Home Repair	6	6	1.0
Material Aid	3	3	1.0
Medication Management	1	4	4.0
Mental Health Outreach	1	4	4.0
Other	6	32	5.3
Personal Care	1	5	5.0
Respite	4	33	8.3
Telephone Reassurance	1	1	1.0
Transportation	3	7	2.3
Visiting	3	24	8.0
	58	875	15.1

Jasper

Congregate Meals	42	860	20.5
Home Delivered Meal	2	40	20.0
Home Repair	2	2	1.0
Transportation	48	520	10.8
Visiting	2	8	4.0
	96	1,430	14.9

Jefferson

Day Care/Adult Day Health	2	8	4.0
	2	8	4.0

Unmet Needs by County (SFY04)

Johnson

Clients	Units	Avg./Client
Chore	2	10
Day Care/Adult Day Health	2	62
Emergency Response System	8	8
Home Delivered Meal	2	82
Home Repair	4	30
Homemaker	2	5
Material Aid	4	4
Mental Health Outreach	3	60
Other	22	401
Personal Care	2	20
Respite	4	57
Transportation	1	5
	56	744

Jones

Chore	2	40	20.0
Emergency Response System	5	5	1.0
Homemaker	3	40	13.3
Transportation	1	20	20.0
	11	105	9.5

Keokuk

Chore	5	30	6.0
Day Care/Adult Day Health	6	95	15.8
Home Repair	1	1	1.0
Homemaker	4	32	8.0
Respite	11	86	7.8
Visiting	1	1	1.0
	28	245	8.8

Lee

Alzheimer's/Caregiver Support	2	6	3.0
Assessment/Intervention	1	1	1.0
Assisted Transportation	2	6	3.0
Chore	1	5	5.0
Counseling	1	4	4.0
Day Care/Adult Day Health	7	173	24.7
Home Delivered Meal	1	25	25.0
Home Repair	1	1	1.0
Information and Assistance	1	1	1.0
Nutrition Counseling	1	8	8.0
Other	2	7	3.5
Outreach	1	1	1.0
Protective Payee Services	1	5	5.0
Visiting	39	39	1.0
	61	282	4.6

Linn

Chore	5	80	16.0
Day Care/Adult Day Health	1	184	184.0
Emergency Response System	27	27	1.0
Homemaker	12	150	12.5
Mental Health Outreach	3	40	13.3
	48	481	10.0

Louisa

Clients	Units	Avg./Client
Alzheimer's/Caregiver Support	1	1
Assessment/Intervention	1	1
Assisted Transportation	2	35
Chore	3	11
Counseling	2	10
Day Care/Adult Day Health	1	25
Nutrition Education	1	1
	11	84

Lucas

Homemaker	9	49	5.4
Nutrition Counseling	10	40	4.0
Protective Payee Services	1	1	1.0
	20	90	4.5

Lyon

Assisted Transportation	21	182	8.7
Day Care/Adult Day Health	7	516	73.7
Home Delivered Meal	1	25	25.0
Legal Assistance	5	14	2.8
Preventative Health/Promotion	2	2	1.0
Protective Payee Services	1	1	1.0
Visiting	34	340	10.0
	71	1,080	15.2

Madison

Chore	9	29	3.2
Congregate Meals	7	19	2.7
	16	48	3.0

Mahaska

Chore	6	80	13.3
Day Care/Adult Day Health	23	600	26.1
Home Repair	6	6	1.0
	35	686	19.6

Marion

Homemaker	6	31	5.2
Personal Care	4	16	4.0
Transportation	3	5	1.7
	13	52	4.0

Marshall

Assessment/Intervention	9	16	1.8
Day Care/Adult Day Health	5	63	12.6
Emergency Response System	6	6	1.0
Home Delivered Meal	3	108	36.0
Home Repair	1	1	1.0
Homemaker	2	20	10.0
Material Aid	2	2	1.0
Other	6	42	7.0
Personal Care	2	22	11.0
Respite	1	16	16.0
Transportation	2	5	2.5
Visiting	2	10	5.0
	41	311	7.6

Unmet Needs by County (SFY04)

<u>Mills</u>	Clients	Units	Avg./Client	<u>Obrien</u>	Clients	Units	Avg./Client	
Chore		1	1	1.0	Chore	28	145	5.2
Congregate Meals		1	1	1.0	Day Care/Adult Day Health	1	15	15.0
Day Care/Adult Day Health		1	1	1.0	Home Delivered Meal	1	23	23.0
Home Delivered Meal		1	1	1.0	Legal Assistance	1	1	1.0
Preventative Health/Promotion		1	1	1.0	Mental Health Outreach	1	32	32.0
		5	5	1.0	Transportation	2	4	2.0
					Visiting	1	15	15.0
						35	235	6.7
<u>Mitchell</u>				<u>Osceola</u>				
Case Management	320	1,562	4.9	Home Delivered Meal	6	138	23.0	
Other	2	2	1.0	Legal Assistance	1	2	2.0	
	322	1,564	4.9	Transportation	12	120	10.0	
					19	260	13.7	
<u>Monona</u>				<u>Page</u>				
Home Delivered Meal	13	531	40.8	Assessment/Intervention	5	13	2.6	
Homemaker	1	6	6.0	Emergency Response System	1	1	1.0	
Other	2	12	6.0	Home Delivered Meal	31	878	28.3	
				Homemaker	8	70	8.8	
Protective Payee Services	2	10	5.0	Medication Management	6	10	1.7	
	18	559	31.1		51	972	19.1	
<u>Monroe</u>				<u>Palo Alto</u>				
Chore	5	50	10.0	Day Care/Adult Day Health	1	64	64.0	
Day Care/Adult Day Health	1	60	60.0	Legal Assistance	1	2	2.0	
Home Repair	8	8	1.0		2	66	33.0	
Homemaker	1	10	10.0	<u>Plymouth</u>				
Other	3	3	1.0	Assisted Transportation	21	84	4.0	
Transportation	4	4	1.0	Chore	42	148	3.5	
	22	135	6.1	Legal Assistance	4	16	4.0	
<u>Montgomery</u>				Transportation	4	16	4.0	
Home Repair	3	3	1.0		71	264	3.7	
	3	3	1.0	<u>Pocahontas</u>				
<u>Muscatine</u>				Chore	32	72	2.3	
Assisted Transportation	1	10	10.0	Emergency Response System	5	5	1.0	
Chore	1	25	25.0	Home Delivered Meal	3	52	17.3	
Home Delivered Meal	2	16	8.0	Homemaker	1	1	1.0	
				Nutrition Counseling	1	1	1.0	
Home Repair	1	1	1.0	Personal Care	7	46	6.6	
Homemaker	1	10	10.0	Transportation	1	1	1.0	
Mental Health Outreach	1	8	8.0		50	178	3.6	
Nutrition Counseling	2	18	9.0	<u>Polk</u>				
Nutrition Education	1	2	2.0	Assisted Transportation	6	10	1.7	
Other	9	31	3.4	Chore	1	1	1.0	
Protective Payee Services	1	5	5.0	Day Care/Adult Day Health	4	156	39.0	
Senior Center/Recreation	1	10	10.0	Homemaker	81	315	3.9	
Telephone Reassurance	3	56	18.7	Legal Assistance	68	261	3.8	
Transportation	3	10	3.3	Personal Care	4	32	8.0	
Visiting	17	146	8.6	Respite	6	18	3.0	
	44	348	7.9	Transportation	12	21	1.8	
					182	814	4.5	

Unmet Needs by County (SFY04)

Pottawattamie

Clients	Units	Avg./Client
Chore	3	90
Congregate Meals	1	30
Home Delivered Meal	16	445
Home Repair	2	2
Homemaker	70	1,378
Respite	60	1,200
	152	3,145
		20.7

Poweshiek

Assessment/Intervention	6	10	1.7
Chore	3	15	5.0
Emergency Response System	4	4	1.0
Home Delivered Meal	4	118	29.5
Home Repair	18	25	1.4
Homemaker	6	34	5.7
Medication Management	7	11	1.6
Other	40	494	12.4
Telephone Reassurance	42	600	14.3
Visiting	20	200	10.0
	150	1,511	10.1

Ringgold

Chore	4	110	27.5
Emergency Response System	9	9	1.0
Home Delivered Meal	7	301	43.0
Homemaker	10	212	21.2
Other	2	31	15.5
Transportation	7	240	34.3
	39	903	23.2

Sac

Chore	1	10	10.0
	1	10	10.0

Scott

Assisted Transportation	1	15	15.0
Education/Lifetime Learning	1	20	20.0
Home Delivered Meal	1	25	25.0
Home Repair	1	1	1.0
Material Aid	4	5	1.3
Medication Management	1	31	31.0
Mental Health Outreach	1	8	8.0
Other	12	72	6.0
Telephone Reassurance	1	31	31.0
Transportation	1	10	10.0
Visiting	12	115	9.6
	36	333	9.3

Sioux

Assisted Transportation	4	15	3.8
Chore	49	421	8.6
Home Repair	2	2	1.0
Legal Assistance	1	4	4.0
Mental Health Outreach	8	120	15.0
Respite	2	20	10.0
Transportation	1	4	4.0
	67	586	8.7

Story

Alzheimer's/Caregiver Support	9	18	2.0
Day Care/Adult Day Health	22	696	31.6
Visiting	1	32	32.0
	32	746	23.3

Tama

Assessment/Intervention	2	5	2.5
Case Management	2	6	3.0
Chore	6	27	4.5
Day Care/Adult Day Health	3	35	11.7
Emergency Response System	5	5	1.0
Home Repair	9	13	1.4
Homemaker	3	10	3.3
Material Aid	1	1	1.0
Medication Management	2	2	1.0
Mental Health Outreach	1	4	4.0
Other	21	209	10.0
Respite	8	80	10.0
Telephone Reassurance	36	530	14.7
Transportation	6	68	11.3
Visiting	15	150	10.0
	120	1,145	9.5

Taylor

Chore	6	160	26.7
Emergency Response System	12	12	1.0
Home Delivered Meal	12	374	31.2
Homemaker	12	195	16.3
Other	3	69	23.0
Personal Care	1	80	80.0
Respite	1	2	2.0
Transportation	9	300	33.3
	56	1,192	21.3

Union

Chore	7	180	25.7
Emergency Response System	16	16	1.0
Home Delivered Meal	10	317	31.7
Homemaker	16	480	30.0
Respite	2	90	45.0
Transportation	8	250	31.3
	59	1,333	22.6

Van Buren

Homemaker	2	50	25.0
	2	50	25.0

Wapello

Day Care/Adult Day Health	25	100	4.0
Home Repair	12	12	1.0
Homemaker	15	122	8.1
Personal Care	3	70	23.3
Protective Payee Services	7	7	1.0
Visiting	9	27	3.0
	71	338	4.8

Unmet Needs by County (SFY04)

Warren

Clients	Units	Avg./Client	
	3	7	2.3
	1	4	4.0
	15	185	12.3
	1	1	1.0
	46	124	2.7
	30	51	1.7
	4	34	8.5
	6	11	1.8
	6	21	3.5
	112	438	3.9

Washington

Case Management	1	1	1.0
Chore	2	10	5.0
Day Care/Adult Day Health	2	2	1.0
Emergency Response System	8	8	1.0
Home Delivered Meal	2	124	62.0
Home Repair	3	21	7.0
Homemaker	1	5	5.0
Legal Assistance	2	3	1.5
Material Aid	9	9	1.0
Mental Health Outreach	5	76	15.2
Nutrition Counseling	18	25	1.4
Nutrition Education	8	13	1.6
Other	3	3	1.0
Telephone Reassurance	16	16	1.0
Transportation	5	42	8.4
Visiting	45	45	1.0
	130	403	3.1

Wayne

Day Care/Adult Day Health	13	150	11.5
Homemaker	15	146	9.7
Protective Payee Services	1	1	1.0
Visiting	20	90	4.5
	49	387	7.9

Webster

Chore	20	20	1.0
Homemaker	195	1,334	6.8
Nutrition Counseling	1	1	1.0
Personal Care	20	110	5.5
	236	1,465	6.2

Winnebago

Assisted Transportation	1	1	1.0
Case Management	228	835	3.7
Transportation	3	3	1.0
Visiting	40	60	1.5
	272	899	3.3

Winneshiek

<u>Winneshiek</u>	Clients	Units	Avg./Client	
Assisted Transportation		2	17	8.5
Day Care/Adult Day Health		1	20	20.0
Emergency Response System		12	12	1.0
Home Delivered Meal		22	357	16.2
Homemaker		13	59	4.5
Mental Health Outreach		1	10	10.0
Other		3	211	70.3
Personal Care		2	11	5.5
Respite		1	48	48.0
Transportation		4	40	10.0
		61	785	12.9

Woodbury

Assisted Transportation	3	12	4.0
Home Delivered Meal	1	23	23.0
Legal Assistance	15	61	4.1
Nutrition Counseling	2	2	1.0
Visiting	12	14	1.2
	33	112	3.4

Worth

Assisted Transportation	4	4	1.0
Case Management	162	162	1.0
Material Aid	19	19	1.0
Transportation	4	4	1.0
	189	189	1.0

Unmet Needs by County, Service and Reason

<u>Adair</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Chore			
No Funding Source	11	240	21.8
Day Care/Adult Day Health			
Funding source inadequate to cover costs	1	40	40.0
Emergency Response System			
No Funding Source	13	14	1.1
Home Delivered Meal			
Funding source inadequate to cover costs	2	82	41.0
No Funding Source	14	493	35.2
Homemaker			
No Funding Source	15	310	20.7
Other			
Funding source inadequate to cover costs	2	95	47.5
No Funding Source	5	5	1.0
Personal Care			
Funding source inadequate to cover costs	1	45	45.0
Transportation			
Funding source inadequate to cover costs	6	230	38.3
<u>Adams</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Chore			
No Funding Source	2	50	25.0
Unable to staff number of hours	2	50	25.0
Emergency Response System			
No Funding Source	6	6	1.0
Home Delivered Meal			
No Funding Source	7	279	39.9
Home Repair			
Funding source inadequate to cover costs	1	1	1.0
Homemaker			
No Funding Source	7	110	15.7
Other			
Funding source inadequate to cover costs	2	71	35.5
No Funding Source	1	1	1.0
Unable to staff number of hours	1	1	1.0
Transportation			
Funding source inadequate to cover costs	5	130	26.0

<u>Allamakee</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Assisted Transportation			
No provider available	2	25	12.5
Chore			
No provider available	2	10	5.0
Day Care/Adult Day Health			
No Funding Source	1	10	10.0
Emergency Response System			
No Funding Source	5	5	1.0
Health Screening/Well Elderly			
No provider available	1	4	4.0
Home Delivered Meal			
No Funding Source	2	34	17.0
No provider available	16	328	20.5
Homemaker			
No Funding Source	3	21	7.0
Medication Management			
No Funding Source	1	5	5.0
Other			
No provider available	1	93	93.0
Protective Payee Services			
No provider available	1	5	5.0
Respite			
No provider available	1	10	10.0
Unable to staff number of hours	1	16	16.0
Transportation			
No provider available	2	10	5.0
<u>Appanoose</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Emergency Response System			
Unable to staff number of hours	91	91	1.0
Health Screening/Well Elderly			
Funding source inadequate to cover costs	5	5	1.0
Home Repair			
Funding source inadequate to cover costs	3	3	1.0
Homemaker			
Funding source inadequate to cover costs	28	667	23.8
Personal Care			
Funding source inadequate to cover costs	3	100	33.3

Unmet Needs by County, Service and Reason

Benton

Clients Units Avg/Clt

Emergency Response System

No Funding Source 6 6 1.0

Home Repair

Funding source inadequate to cover costs 4 80 20.0

No Funding Source 4 4 1.0

Homemaker

No Funding Source 2 25 12.5

Legal Assistance

No provider available 1 1 1.0

Medication Management

No Funding Source 1 1 1.0

Other 1 1 1.0

Other

No Funding Source 1 1 1.0

Transportation

No Funding Source 1 10 10.0

Black Hawk

Clients Units Avg/Clt

Assessment/Intervention

No Funding Source 40 52 1.3

Assisted Transportation

No Funding Source 1 4 4.0

Counseling

No Funding Source 9 72 8.0

Emergency Response System

No Funding Source 3 4 1.3

Home Delivered Meal

Funding source inadequate to cover costs 2 62 31.0

No provider available 1 31 31.0

Other 2 62 31.0

Home Repair

Funding source inadequate to cover costs 4 4 1.0

No Funding Source 7 7 1.0

Homemaker

No Funding Source 2 58 29.0

Material Aid

No Funding Source 4 5 1.3

Medication Management

No provider available 2 2 1.0

Other

Unable to staff number of hours 661930 29.2

Outreach

No provider available 2 16 8.0

Personal Care

No Funding Source 3 37 12.3

Respite

Other 3 21 7.0

Transportation

No Funding Source 1 10 10.0

No provider available 3 5 1.7

Boone

Clients Units Avg/Clt

Chore

No provider available 41 532 13.0

Home Repair

Funding source inadequate to cover costs 1 2 2.0

Mental Health Outreach

Funding source inadequate to cover costs 532367 44.7

Telephone Reassurance

Funding source inadequate to cover costs 461777 38.6

No provider available 8 290 36.3

Unmet Needs by County, Service and Reason

Bremer

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Assessment/Intervention			
No Funding Source	6	8	1.3
Counseling			
No Funding Source	1	5	5.0
Day Care/Adult Day Health			
No provider available	8	172	21.5
Emergency Response System			
No Funding Source	2	2	1.0
Home Delivered Meal			
No Funding Source	2	20	10.0
Other			
No provider available	2	20	10.0
Unable to staff number of hours	3	30	10.0
Respite			
Unable to staff number of hours	1	2	2.0
Transportation			
Unable to staff number of hours	1	2	2.0

Buchanan

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Assessment/Intervention			
No Funding Source	8	8	1.0
Assisted Transportation			
No provider available	3	10	3.3
Unable to staff number of hours	0	0	
Emergency Response System			
No Funding Source	3	3	1.0
Home Delivered Meal			
No Funding Source	4	123	30.8
Other			
No Funding Source	1	1	1.0
No provider available	6	60	10.0
Unable to staff number of hours	44	2330	53.0
Transportation			
No Funding Source	3	7	2.3
Unable to staff number of hours	3	6	2.0

Buena Vista

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Day Care/Adult Day Health			
No provider available	20	1574	78.7
Emergency Response System			
Other	2	2	1.0
Home Delivered Meal			
No provider available	3	61	20.3

Butler

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Assessment/Intervention			
No Funding Source	7	8	1.1
Day Care/Adult Day Health			
Funding source inadequate to cover costs	1	10	10.0
No provider available	4	77	19.3
Emergency Response System			
No Funding Source	1	1	1.0
Home Delivered Meal			
No Funding Source	1	10	10.0
Homemaker			
No Funding Source	1	5	5.0
Other			
Unable to staff number of hours	9	60	6.7
Respite			
No provider available	1	10	10.0
Visiting			
No provider available	2	30	15.0

Carroll

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Chore			
Funding source inadequate to cover costs	5	55	11.0
No provider available	5	52	10.4
Day Care/Adult Day Health			
Funding source inadequate to cover costs	1	88	88.0
Homemaker			
Funding source inadequate to cover costs	11	20	1.8
Personal Care			
Funding source inadequate to cover costs	6	6	1.0

Cass

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clnt</u>
Alzheimer's/Caregiver Support			
No provider available	2	2	1.0
Assessment/Intervention			
No Funding Source	2	6	3.0
Assisted Transportation			
Funding source inadequate to cover costs	21	2987	142.2
Homemaker			
No Funding Source	12	26	2.2
Unable to staff number of hours	43	126	2.9
Personal Care			
No Funding Source	9	20	2.2
Unable to staff number of hours	19	792	41.7
Respite			
Unable to staff number of hours	1	4	4.0

Unmet Needs by County, Service and Reason

Cedar

[Clients](#) [Units](#) [Avg/CInt](#)

Day Care/Adult Day Health

No provider available 2 8 4.0

Emergency Response System

Other 1 1 1.0

Home Repair

No provider available 1 10 10.0

Homemaker

Funding source inadequate to cover costs 1 2 2.0

No Funding Source 1 5 5.0

No provider available 2 18 9.0

Other 1 5 5.0

Material Aid

Funding source inadequate to cover costs 2 2 1.0

Other

No provider available 5 174 34.8

Respite

No provider available 1 24 24.0

Other 1 10 10.0

Telephone Reassurance

No provider available 2 10 5.0

Transportation

No provider available 3 23 7.7

Cerro Gordo

[Clients](#) [Units](#) [Avg/CInt](#)

Chore

Funding source inadequate to cover costs 12 38 3.2

Day Care/Adult Day Health

Funding source inadequate to cover costs 7 225 32.1

Homemaker

Funding source inadequate to cover costs 23 119 5.2

Legal Assistance

Funding source inadequate to cover costs 35 200 5.7

Medication Management

Funding source inadequate to cover costs 21 24 1.1

Personal Care

Funding source inadequate to cover costs 40 292 7.3

Chickasaw

[Clients](#) [Units](#) [Avg/CInt](#)

Assessment/Intervention

No Funding Source 1 1 1.0

Day Care/Adult Day Health

No provider available 2 40 20.0

Homemaker

No Funding Source 1 10 10.0

Other

No provider available 3 30 10.0

Respite

Unable to staff number of hours 1 10 10.0

Transportation

Funding source inadequate to cover costs 1 5 5.0

Visiting

No provider available 1 10 10.0

Clarke

[Clients](#) [Units](#) [Avg/CInt](#)

Chore

No Funding Source 4 100 25.0

Emergency Response System

No Funding Source 17 17 1.0

Home Delivered Meal

No Funding Source 15 449 29.9

Homemaker

No Funding Source 16 395 24.7

Other

Funding source inadequate to cover costs 1 1 1.0

No Funding Source 6 8 1.3

Respite

Funding source inadequate to cover costs 1 30 30.0

Transportation

Funding source inadequate to cover costs 1 40 40.0

Clay

[Clients](#) [Units](#) [Avg/CInt](#)

Legal Assistance

Funding source inadequate to cover costs 0 0

No Funding Source 4 13 3.3

Medication Management

No Funding Source 2 8 4.0

Personal Care

Unable to staff number of hours 1 10 10.0

Unmet Needs by County, Service and Reason

Clayton

	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Assisted Transportation			
No provider available	3	43	14.3
Chore			
No provider available	1	10	10.0
Day Care/Adult Day Health			
No provider available	5	103	20.6
Home Delivered Meal			
No Funding Source	0	0	
No provider available	18	389	21.6

Homemaker

No Funding Source	2	20	10.0
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Medication Management

No Funding Source	1	62	62.0
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Mental Health Outreach

No provider available	2	40	20.0
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Other

No provider available	1	360	360.0
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Personal Care

No Funding Source	1	10	10.0
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Protective Payee Services

No provider available	1	5	5.0
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Respite

No provider available	1	20	20.0
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Clinton

Assisted Transportation

No provider available	1	10	10.0
Unable to staff number of hours	2	15	7.5

Day Care/Adult Day Health

No provider available	17	400	23.5
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Emergency Response System

Unable to staff number of hours	1	1	1.0
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Home Repair

No provider available	2	21	10.5
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Other

Funding source inadequate to cover costs	0	0	
No provider available	11	57	5.2

Senior Center/Recreation

No provider available	6	55	9.2
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Telephone Reassurance

No provider available	1	10	10.0
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Visiting

No provider available	28	185	6.6
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Crawford

Home Delivered Meal

No provider available	1	28	28.0
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Other

No provider available	3	20	6.7
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Dallas

	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
Home Repair			
No provider available	1	1	1.0
Transportation			
Funding source inadequate to cover costs	17	32	1.9
Unable to staff number of hours	41	77	1.9

Davis

Homemaker

Funding source inadequate to cover costs	11	96	8.7
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Decatur

Chore

No Funding Source	13	355	27.3
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Emergency Response System

No Funding Source	22	22	1.0
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Home Delivered Meal

No Funding Source	21	679	32.3
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Home Repair

Funding source inadequate to cover costs	1	1	1.0
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No Funding Source	1	1	1.0
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Homemaker

No Funding Source	23	455	19.8
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Material Aid

No Funding Source	2	2	1.0
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Other

Funding source inadequate to cover costs	2	43	21.5
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No Funding Source	3	3	1.0
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Transportation

Funding source inadequate to cover costs	6	190	31.7
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No Funding Source	1	60	60.0
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Delaware

	<u>Clients</u>	<u>Units</u>	<u>Avg/CInt</u>
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Chore

No Funding Source	22	197	9.0
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No provider available	2	3	1.5
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Grandparent/Relative Caregiver

No provider available	1	1	1.0
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Home Delivered Meal

No provider available	2	62	31.0
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Homemaker

No Funding Source	1	8	8.0
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Other

No provider available	1	1	1.0
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Respite

No provider available	1	4	4.0
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Transportation

Funding source inadequate to cover costs	1	1	1.0
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Unmet Needs by County, Service and Reason

Des Moines

Clients Units Avg/Clt

Advocacy

No provider available 3 3 1.0

Assessment/Intervention

No provider available 1 5 5.0

Assisted Transportation

Funding source inadequate to cover costs 4 20 5.0

No provider available 2 20 10.0

Unable to staff number of hours 2 25 12.5

Counseling

No Funding Source 1 5 5.0

No provider available 1 4 4.0

Day Care/Adult Day Health

No provider available 10 246 24.6

Education/Lifetime Learning

No provider available 1 1 1.0

Home Delivered Meal

Other 1 30 30.0

Homemaker

No Funding Source 3 16 5.3

Other 0 0

Unable to staff number of hours 2 38 19.0

Legal Assistance

No Funding Source 2 2 1.0

Nutrition Counseling

Funding source inadequate to cover costs 1 8 8.0

No Funding Source 1 5 5.0

No provider available 1 8 8.0

Other

Funding source inadequate to cover costs 0 0

No Funding Source 1 1 1.0

No provider available 3 29 9.7

Personal Care

Unable to staff number of hours 1 42 42.0

Protective Payee Services

No provider available 2 7 3.5

Respite

No Funding Source 0 0

No provider available 1 10 10.0

Unable to staff number of hours 4 103 25.8

Transportation

Unable to staff number of hours 1 20 20.0

Dickinson

Clients Units Avg/Clt

Chore

No provider available 3 12 4.0

Day Care/Adult Day Health

No provider available 283424 122.3

Legal Assistance

Funding source inadequate to cover costs 2 10 5.0

No Funding Source 3 12 4.0

Dubuque

Clients Units Avg/Clt

Chore

Unable to staff number of hours 28 112 4.0

Emergency Response System

Funding source inadequate to cover costs 51 51 1.0

Unable to staff number of hours 18 18 1.0

Home Repair

Unable to staff number of hours 12 24 2.0

Homemaker

Unable to staff number of hours 37 224 6.1

Material Aid

Funding source inadequate to cover costs 3 3 1.0

Other

Unable to staff number of hours 32 248 7.8

Protective Payee Services

Unable to staff number of hours 2 2 1.0

Respite

Unable to staff number of hours 15 158 10.5

Emmet

Clients Units Avg/Clt

Chore

No provider available 11 70 6.4

Day Care/Adult Day Health

No provider available 7 648 92.6

Home Delivered Meal

No provider available 1 23 23.0

Legal Assistance

Funding source inadequate to cover costs 1 15 15.0

Personal Care

No Funding Source 1 2 2.0

Transportation

Funding source inadequate to cover costs 3 60 20.0

No provider available 6 60 10.0

Unable to staff number of hours 3 40 13.3

Unmet Needs by County, Service and Reason

Fayette

[Clients](#) [Units](#) [Avg/Clt](#)

Assisted Transportation

No provider available 1 10 10.0

Congregate Meals

No provider available 1 23 23.0

Counseling

No provider available 1 20 20.0

Day Care/Adult Day Health

No Funding Source 4 61 15.3

No provider available 1 23 23.0

Emergency Response System

No Funding Source 9 9 1.0

Home Delivered Meal

No Funding Source 0 0

No provider available 28 558 19.9

Home Repair

No Funding Source 1 1 1.0

Homemaker

No Funding Source 2 8 4.0

Mental Health Outreach

No provider available 1 20 20.0

Nutrition Counseling

No provider available 1 1 1.0

Other

No provider available 4 351 87.8

Personal Care

No Funding Source 2 12 6.0

Protective Payee Services

No provider available 1 1 1.0

Transportation

No provider available 2 60 30.0

Floyd

[Clients](#) [Units](#) [Avg/Clt](#)

Case Management

Funding source inadequate to cover costs 1 1 1.0

No Funding Source 84 84 1.0

Unable to staff number of hours 21 104 5.0

Day Care/Adult Day Health

Funding source inadequate to cover costs 4 4 1.0

Greene

[Clients](#) [Units](#) [Avg/Clt](#)

Day Care/Adult Day Health

Funding source inadequate to cover costs 2 16 8.0

No provider available 12 290 24.2

Nutrition Counseling

Funding source inadequate to cover costs 7 12 1.7

Grundy

[Clients](#) [Units](#) [Avg/Clt](#)

Assessment/Intervention

No Funding Source 7 7 1.0

Assisted Transportation

No provider available 14 65 4.6

Chore

No provider available 4 24 6.0

Home Repair

Funding source inadequate to cover costs 8 31 3.9

No Funding Source 1 2 2.0

Homemaker

Funding source inadequate to cover costs 2 10 5.0

No Funding Source 1 10 10.0

Mental Health Outreach

Unable to staff number of hours 2 4 2.0

Other

No provider available 30 264 8.8

Unable to staff number of hours 2 40 20.0

Outreach

Unable to staff number of hours 4 20 5.0

Personal Care

Funding source inadequate to cover costs 2 10 5.0

No Funding Source 1 5 5.0

Telephone Reassurance

No provider available 33 630 19.1

Transportation

No Funding Source 4 50 12.5

No provider available 34 165 4.9

Unable to staff number of hours 5 10 2.0

Visiting

No provider available 6 135 22.5

Guthrie

[Clients](#) [Units](#) [Avg/Clt](#)

Nutrition Counseling

No provider available 2 16 8.0

Hamilton

[Clients](#) [Units](#) [Avg/Clt](#)

Home Repair

No Funding Source 1 1 1.0

Medication Management

Funding source inadequate to cover costs 1 1 1.0

Unmet Needs by County, Service and Reason

Hardin

Clients Units Avg/Clt

Assessment/Intervention

No Funding Source 53 53 1.0

Counseling

No provider available 1 66 66.0

Day Care/Adult Day Health

No provider available 6 77 12.8

Emergency Response System

No Funding Source 3 3 1.0

Home Delivered Meal

No Funding Source 2 46 23.0

Home Repair

Funding source inadequate to cover costs 1 1 1.0

Homemaker

No Funding Source 5 24 4.8

Material Aid

Funding source inadequate to cover costs 1 1 1.0

Mental Health Outreach

No Funding Source 1 4 4.0

Other

Funding source inadequate to cover costs 1 1 1.0

No provider available 2 16 8.0

Protective Payee Services

No provider available 1 8 8.0

Visiting

No provider available 4 40 10.0

Harrison

Clients Units Avg/Clt

Homemaker

No Funding Source 1 1 1.0

Legal Assistance

No provider available 1 1 1.0

Personal Care

Other 1 4 4.0

Henry

Clients Units Avg/Clt

Alzheimer's/Caregiver Support

No provider available 1 1 1.0

Assisted Transportation

No provider available 2 10 5.0

Case Management

No Funding Source 2 2 1.0

Chore

No provider available 2 7 3.5

Counseling

No provider available 4 29 7.3

Day Care/Adult Day Health

No provider available 4 98 24.5

Material Aid

No provider available 1 1 1.0

Nutrition Counseling

No provider available 1 16 16.0

Outreach

No provider available 2 2 1.0

Protective Payee Services

No Funding Source 1 5 5.0

No provider available 1 1 1.0

Howard

Clients Units Avg/Clt

Assisted Transportation

No provider available 4 19 4.8

Unable to staff number of hours 0 0

Chore

No Funding Source 1 16 16.0

Day Care/Adult Day Health

No provider available 2 43 21.5

Emergency Response System

No Funding Source 4 4 1.0

Home Delivered Meal

No provider available 8 164 20.5

Other

Other 1 31 31.0

Personal Care

Other 1 20 20.0

Protective Payee Services

No provider available 1 5 5.0

Respite

No Funding Source 1 20 20.0

Telephone Reassurance

No provider available 1 31 31.0

Humboldt

Clients Units Avg/Clt

Home Delivered Meal

No provider available 1 23 23.0

Unmet Needs by County, Service and Reason

<u>Ida</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Cln</u>
Legal Assistance			
Funding source inadequate to cover costs	1	2	2.0
No Funding Source	1	2	2.0
Other			
No provider available	2	11	5.5
Protective Payee Services			
No provider available	1	5	5.0
<u>Iowa</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Cln</u>
Assisted Transportation			
Unable to staff number of hours	2	16	8.0
Chore			
Unable to staff number of hours	1	2	2.0
Day Care/Adult Day Health			
Funding source inadequate to cover costs	1	96	96.0
No Funding Source	1	1	1.0
Emergency Response System			
Funding source inadequate to cover costs	3	3	1.0
No Funding Source	1	1	1.0
Home Repair			
Funding source inadequate to cover costs	3	28	9.3
No Funding Source	1	5	5.0
No provider available	1	8	8.0
Homemaker			
Funding source inadequate to cover costs	1	1	1.0
Material Aid			
Funding source inadequate to cover costs	11	11	1.0
Mental Health Outreach			
Funding source inadequate to cover costs	1	20	20.0
Nutrition Counseling			
No provider available	4	13	3.3
Nutrition Education			
No provider available	3	6	2.0
Other			
No Funding Source	0	0	
No provider available	5	43	8.6
Respite			
Funding source inadequate to cover costs	3	293	97.7
No provider available	1	6	6.0
Telephone Reassurance			
No provider available	19	19	1.0
Transportation			
Funding source inadequate to cover costs	6	66	11.0
Visiting			
No provider available	39	39	1.0
Other	2	10	5.0

<u>Jackson</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Cln</u>
Case Management			
Unable to staff number of hours	1	3	3.0
Chore			
Unable to staff number of hours	6	40	6.7
Home Delivered Meal			
No Funding Source	2	62	31.0
No provider available	20	651	32.6
Home Repair			
Funding source inadequate to cover costs	6	6	1.0
Material Aid			
Funding source inadequate to cover costs	2	2	1.0
No Funding Source	1	1	1.0
Medication Management			
Funding source inadequate to cover costs	1	4	4.0
Mental Health Outreach			
Funding source inadequate to cover costs	1	4	4.0
Other			
No Funding Source	2	12	6.0
Unable to staff number of hours	4	20	5.0
Personal Care			
Funding source inadequate to cover costs	0	0	
Unable to staff number of hours	1	5	5.0
Respite			
Funding source inadequate to cover costs	2	24	12.0
No Funding Source	1	5	5.0
No provider available	1	4	4.0
Telephone Reassurance			
No provider available	1	1	1.0
Transportation			
Unable to staff number of hours	3	7	2.3
Visiting			
No provider available	3	24	8.0
<u>Jasper</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Cln</u>
Congregate Meals			
Funding source inadequate to cover costs	28	580	20.7
No provider available	2	40	20.0
Other	12	240	20.0
Home Delivered Meal			
Funding source inadequate to cover costs	2	40	20.0
Home Repair			
No provider available	2	2	1.0
Transportation			
Funding source inadequate to cover costs	32	456	14.3
Other	6	26	4.3
Unable to staff number of hours	10	38	3.8
Visiting			
No provider available	2	8	4.0

Unmet Needs by County, Service and Reason

Jefferson

Day Care/Adult Day Health

	Clients	Units	Avg/CInt
No provider available	2	8	4.0

Johnson

Chore

	Clients	Units	Avg/CInt
Funding source inadequate to cover costs	1	5	5.0

Other	1	5	5.0
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Day Care/Adult Day Health

No provider available	1	52	52.0
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Other	1	10	10.0
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Emergency Response System

Other	8	8	1.0
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Home Delivered Meal

No Funding Source	1	62	62.0
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Other	1	20	20.0
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Home Repair

No Funding Source	3	20	6.7
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No provider available	1	10	10.0
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Homemaker

Funding source inadequate to cover costs	2	5	2.5
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Material Aid

Funding source inadequate to cover costs	3	3	1.0
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No provider available	1	1	1.0
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Mental Health Outreach

Funding source inadequate to cover costs	1	20	20.0
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No provider available	2	40	20.0
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Other

Funding source inadequate to cover costs	1	1	1.0
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No Funding Source	4	124	31.0
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No provider available	13	272	20.9
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Other	4	4	1.0
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Personal Care

Other	2	20	10.0
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Respite

No Funding Source	3	47	15.7
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No provider available	1	10	10.0
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Transportation

Funding source inadequate to cover costs	1	5	5.0
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Jones

Chore

	Clients	Units	Avg/CInt
No Funding Source	2	40	20.0

Emergency Response System

No Funding Source	5	5	1.0
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Homemaker

No Funding Source	3	40	13.3
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Transportation

No Funding Source	1	20	20.0
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Keokuk

Chore

	Clients	Units	Avg/CInt
No provider available	5	30	6.0

Day Care/Adult Day Health

No provider available	6	95	15.8
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Home Repair

Funding source inadequate to cover costs	1	1	1.0
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Homemaker

Unable to staff number of hours	4	32	8.0
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Respite

No provider available	1	8	8.0
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Unable to staff number of hours	10	78	7.8
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Visiting

No provider available	1	1	1.0
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Lee

Alzheimer's/Caregiver Support

	Clients	Units	Avg/CInt
No provider available	2	6	3.0

Assessment/Intervention

No provider available	1	1	1.0
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Assisted Transportation

Funding source inadequate to cover costs	1	1	1.0
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No provider available	1	5	5.0
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Chore

Unable to staff number of hours	1	5	5.0
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Counseling

No provider available	1	4	4.0
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Day Care/Adult Day Health

No provider available	7	173	24.7
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Home Delivered Meal

Other	1	25	25.0
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Home Repair

No Funding Source	1	1	1.0
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Information and Assistance

No Funding Source	1	1	1.0
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Nutrition Counseling

No provider available	1	8	8.0
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Other

Funding source inadequate to cover costs	1	1	1.0
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No Funding Source	1	6	6.0
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Outreach

No provider available	1	1	1.0
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Protective Payee Services

No provider available	1	5	5.0
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Visiting

No Funding Source	39	39	1.0
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Unmet Needs by County, Service and Reason

<u>Linn</u>	Clients	Units	Avg/CInt	<u>Lyon</u>	Clients	Units	Avg/CInt
Chore				Assisted Transportation			
No Funding Source	5	80	16.0	No provider available	21	182	8.7
Day Care/Adult Day Health				Day Care/Adult Day Health			
No Funding Source	1	184	184.0	No Funding Source	4	192	48.0
Emergency Response System				No provider available	2	276	138.0
No Funding Source	27	27	1.0	Other	1	48	48.0
Homemaker				Home Delivered Meal			
No Funding Source	12	150	12.5	Other	1	25	25.0
Mental Health Outreach				Legal Assistance			
No Funding Source	3	40	13.3	No Funding Source	4	13	3.3
<u>Louisa</u>	Clients	Units	Avg/CInt	Unable to staff number of hours	1	1	1.0
Alzheimer's/Caregiver Support				Preventative Health/Promotion			
No provider available	1	1	1.0	No provider available	2	2	1.0
Assessment/Intervention				Protective Payee Services			
No provider available	1	1	1.0	No provider available	1	1	1.0
Assisted Transportation				Visiting			
No provider available	2	35	17.5	No provider available	34	340	10.0
Chore				<u>Madison</u>	Clients	Units	Avg/CInt
No provider available	3	11	3.7	Chore			
Counseling				Funding source inadequate to cover costs	9	29	3.2
No provider available	2	10	5.0	Congregate Meals			
Day Care/Adult Day Health				Funding source inadequate to cover costs	7	19	2.7
No provider available	1	25	25.0	<u>Mahaska</u>	Clients	Units	Avg/CInt
Nutrition Education				Chore			
No provider available	1	1	1.0	No provider available	6	80	13.3
<u>Lucas</u>	Clients	Units	Avg/CInt	Day Care/Adult Day Health			
Homemaker				No provider available	23	600	26.1
Unable to staff number of hours	9	49	5.4	Home Repair			
Nutrition Counseling				Funding source inadequate to cover costs	6	6	1.0
No provider available	10	40	4.0	<u>Marion</u>	Clients	Units	Avg/CInt
Protective Payee Services				Homemaker			
No provider available	1	1	1.0	Funding source inadequate to cover costs	6	31	5.2
				Personal Care			
				Funding source inadequate to cover costs	4	16	4.0
				Transportation			
				Unable to staff number of hours	3	5	1.7

Unmet Needs by County, Service and Reason

Marshall

[Clients](#) [Units](#) [Avg/Clt](#)

Assessment/Intervention

No Funding Source 9 16 1.8

Day Care/Adult Day Health

No provider available 5 63 12.6

Emergency Response System

No Funding Source 6 6 1.0

Home Delivered Meal

No Funding Source 3 108 36.0

Home Repair

Funding source inadequate to cover costs 1 1 1.0

Homemaker

No Funding Source 2 20 10.0

Material Aid

Funding source inadequate to cover costs 2 2 1.0

Other

No provider available 6 42 7.0

Personal Care

No Funding Source 2 22 11.0

Respite

Unable to staff number of hours 1 16 16.0

Transportation

No Funding Source 2 5 2.5

Visiting

No provider available 2 10 5.0

Mills

[Clients](#) [Units](#) [Avg/Clt](#)

Chore

No provider available 1 1 1.0

Congregate Meals

No provider available 1 1 1.0

Day Care/Adult Day Health

No provider available 1 1 1.0

Home Delivered Meal

No provider available 1 1 1.0

Preventative Health/Promotion

No provider available 1 1 1.0

Mitchell

[Clients](#) [Units](#) [Avg/Clt](#)

Case Management

No Funding Source 3201562 4.9

Other

Funding source inadequate to cover costs 2 2 1.0

Monona

[Clients](#) [Units](#) [Avg/Clt](#)

Home Delivered Meal

Funding source inadequate to cover costs 4 174 43.5

No Funding Source 9 357 39.7

Homemaker

Funding source inadequate to cover costs 1 6 6.0

Other

No provider available 2 12 6.0

Protective Payee Services

No provider available 2 10 5.0

Monroe

[Clients](#) [Units](#) [Avg/Clt](#)

Chore

No provider available 4 40 10.0

Unable to staff number of hours 1 10 10.0

Day Care/Adult Day Health

No provider available 1 60 60.0

Home Repair

Funding source inadequate to cover costs 8 8 1.0

Homemaker

Funding source inadequate to cover costs 1 10 10.0

Other

No provider available 3 3 1.0

Transportation

Funding source inadequate to cover costs 4 4 1.0

Montgomery

[Clients](#) [Units](#) [Avg/Clt](#)

Home Repair

Other 3 3 1.0

Unmet Needs by County, Service and Reason

Muscatine

[Clients](#) [Units](#) [Avg/Clt](#)

Assisted Transportation

No provider available 1 10 10.0

Chore

No provider available 1 25 25.0

Home Delivered Meal

No Funding Source 2 16 8.0

Home Repair

Funding source inadequate to cover costs 1 1 1.0

Homemaker

No Funding Source 1 10 10.0

Mental Health Outreach

No provider available 1 8 8.0

Nutrition Counseling

No provider available 2 18 9.0

Nutrition Education

No provider available 1 2 2.0

Other

Funding source inadequate to cover costs 2 2 1.0

No provider available 7 29 4.1

Protective Payee Services

No Funding Source 1 5 5.0

Senior Center/Recreation

Other 1 10 10.0

Telephone Reassurance

No provider available 3 56 18.7

Transportation

Funding source inadequate to cover costs 1 2 2.0

No provider available 2 8 4.0

Visiting

No provider available 17 146 8.6

O'Brien

[Clients](#) [Units](#) [Avg/Clt](#)

Chore

No provider available 28 145 5.2

Day Care/Adult Day Health

No provider available 1 15 15.0

Home Delivered Meal

No provider available 1 23 23.0

Legal Assistance

No Funding Source 1 1 1.0

Mental Health Outreach

No provider available 1 32 32.0

Transportation

Funding source inadequate to cover costs 2 4 2.0

Visiting

Other 1 15 15.0

Osceola

[Clients](#) [Units](#) [Avg/Clt](#)

Home Delivered Meal

No provider available 6 138 23.0

Legal Assistance

No Funding Source 1 2 2.0

Transportation

No provider available 12 120 10.0

Page

[Clients](#) [Units](#) [Avg/Clt](#)

Assessment/Intervention

Funding source inadequate to cover costs 1 2 2.0

Other 4 11 2.8

Emergency Response System

Funding source inadequate to cover costs 1 1 1.0

Home Delivered Meal

No Funding Source 31 878 28.3

Other 0 0

Homemaker

Funding source inadequate to cover costs 1 10 10.0

No Funding Source 4 38 9.5

Other 3 22 7.3

Medication Management

No Funding Source 2 2 1.0

Other 4 8 2.0

Palo Alto

[Clients](#) [Units](#) [Avg/Clt](#)

Day Care/Adult Day Health

No provider available 1 64 64.0

Legal Assistance

No Funding Source 1 2 2.0

Plymouth

[Clients](#) [Units](#) [Avg/Clt](#)

Assisted Transportation

Funding source inadequate to cover costs 2 8 4.0

No Funding Source 0 0

Unable to staff number of hours 19 76 4.0

Chore

No provider available 42 148 3.5

Legal Assistance

Funding source inadequate to cover costs 1 4 4.0

No Funding Source 3 12 4.0

Transportation

No provider available 4 16 4.0

Unmet Needs by County, Service and Reason

Pocahontas

Clients Units Avg/Clt

Chore

No provider available 32 72 2.3

Emergency Response System

No Funding Source 5 5 1.0

Home Delivered Meal

No Funding Source 3 52 17.3

Homemaker

No Funding Source 1 1 1.0

Nutrition Counseling

No Funding Source 1 1 1.0

Personal Care

Funding source inadequate to cover costs 7 46 6.6

Transportation

No provider available 1 1 1.0

Polk

Clients Units Avg/Clt

Assisted Transportation

Funding source inadequate to cover costs 6 10 1.7

Chore

No provider available 1 1 1.0

Day Care/Adult Day Health

Funding source inadequate to cover costs 4 156 39.0

Homemaker

Funding source inadequate to cover costs 76 304 4.0

No provider available 5 11 2.2

Unable to staff number of hours 0 0

Legal Assistance

Funding source inadequate to cover costs 19 68 3.6

No Funding Source 31 112 3.6

Unable to staff number of hours 18 81 4.5

Personal Care

Funding source inadequate to cover costs 4 32 8.0

Respite

Funding source inadequate to cover costs 4 11 2.8

No provider available 1 1 1.0

Unable to staff number of hours 1 6 6.0

Transportation

Funding source inadequate to cover costs 9 18 2.0

No provider available 3 3 1.0

Pottawattamie

Clients Units Avg/Clt

Chore

Funding source inadequate to cover costs 3 90 30.0

Congregate Meals

Funding source inadequate to cover costs 1 30 30.0

Home Delivered Meal

Funding source inadequate to cover costs 14 385 27.5

No Funding Source 2 60 30.0

Home Repair

No Funding Source 2 2 1.0

Homemaker

Funding source inadequate to cover costs 2 40 20.0

No Funding Source 681338 19.7

Other

0 0

Respite

No Funding Source 601200 20.0

Poweshiek

Clients Units Avg/Clt

Assessment/Intervention

No Funding Source 6 10 1.7

Chore

No provider available 3 15 5.0

Emergency Response System

Funding source inadequate to cover costs 4 4 1.0

Home Delivered Meal

Funding source inadequate to cover costs 2 62 31.0

No Funding Source 2 56 28.0

Home Repair

Funding source inadequate to cover costs 10 16 1.6

No Funding Source 1 2 2.0

No provider available 7 7 1.0

Homemaker

Funding source inadequate to cover costs 4 20 5.0

Medication Management

No Funding Source 2 14 7.0

Funding source inadequate to cover costs 2 2 1.0

No Funding Source 5 9 1.8

Other

No provider available 40 494 12.4

Telephone Reassurance

No provider available 42 600 14.3

Visiting

No provider available 20 200 10.0

Unmet Needs by County, Service and Reason

Ringgold

	Clients	Units	Avg/Clt
Chore			
No Funding Source	4	110	27.5
Emergency Response System			
No Funding Source	9	9	1.0
Home Delivered Meal			
No Funding Source	7	301	43.0
Homemaker			
Funding source inadequate to cover costs	1	20	20.0
No Funding Source	9	192	21.3
Other			
No Funding Source	1	1	1.0
Unable to staff number of hours	1	30	30.0
Transportation			
Funding source inadequate to cover costs	7	240	34.3

Sac

	Clients	Units	Avg/Clt
Chore			
No provider available	1	10	10.0

Scott

	Clients	Units	Avg/Clt
Assisted Transportation			
Unable to staff number of hours	1	15	15.0
Education/Lifetime Learning			
No provider available	1	20	20.0
Home Delivered Meal			
No provider available	1	25	25.0
Home Repair			
No provider available	1	1	1.0
Material Aid			
Funding source inadequate to cover costs	3	3	1.0
No Funding Source	1	2	2.0
Medication Management			
Funding source inadequate to cover costs	1	31	31.0
Mental Health Outreach			
Unable to staff number of hours	1	8	8.0
Other			
Funding source inadequate to cover costs	1	1	1.0
No provider available	9	50	5.6
Unable to staff number of hours	2	21	10.5
Telephone Reassurance			
No provider available	1	31	31.0
Transportation			
No Funding Source	1	10	10.0
Visiting			
No provider available	12	115	9.6

Sioux

	Clients	Units	Avg/Clt
Assisted Transportation			
Funding source inadequate to cover costs	2	9	4.5
No provider available	2	6	3.0
Chore			
Funding source inadequate to cover costs	7	47	6.7
No provider available	42	374	8.9
Home Repair			
Funding source inadequate to cover costs	2	2	1.0
Legal Assistance			
No Funding Source	1	4	4.0
Mental Health Outreach			
Funding source inadequate to cover costs	8	120	15.0
Respite			
No provider available	2	20	10.0
Transportation			
Funding source inadequate to cover costs	1	4	4.0

Story

	Clients	Units	Avg/Clt
Alzheimer's/Caregiver Support			
No provider available	7	14	2.0
Unable to staff number of hours	2	4	2.0
Day Care/Adult Day Health			
Funding source inadequate to cover costs	22	696	31.6
Visiting			
Unable to staff number of hours	1	32	32.0

Unmet Needs by County, Service and Reason

Tama

[Clients](#) [Units](#) [Avg/Clt](#)

Assessment/Intervention

No Funding Source 2 5 2.5

Case Management

No provider available 2 6 3.0

Chore

Funding source inadequate to cover costs 1 2 2.0

No provider available 5 25 5.0

Day Care/Adult Day Health

No provider available 3 35 11.7

Emergency Response System

Funding source inadequate to cover costs 5 5 1.0

Home Repair

Funding source inadequate to cover costs 5 9 1.8

No Funding Source 4 4 1.0

Homemaker

Funding source inadequate to cover costs 3 10 3.3

Material Aid

No Funding Source 1 1 1.0

Medication Management

Funding source inadequate to cover costs 2 2 1.0

Mental Health Outreach

No provider available 1 4 4.0

Other

No provider available 21 209 10.0

Respite

Unable to staff number of hours 8 80 10.0

Telephone Reassurance

No provider available 36 530 14.7

Transportation

Funding source inadequate to cover costs 1 3 3.0

No provider available 2 50 25.0

Unable to staff number of hours 3 15 5.0

Visiting

No provider available 15 150 10.0

Taylor

[Clients](#) [Units](#) [Avg/Clt](#)

Chore

No Funding Source 4 100 25.0

No provider available 1 30 30.0

Unable to staff number of hours 1 30 30.0

Emergency Response System

No Funding Source 12 12 1.0

Home Delivered Meal

No Funding Source 12 374 31.2

Homemaker

No Funding Source 12 195 16.3

Other

Funding source inadequate to cover costs 1 6 6.0

No Funding Source 1 1 1.0

Unable to staff number of hours 1 62 62.0

Personal Care

Funding source inadequate to cover costs 1 80 80.0

Respite

Funding source inadequate to cover costs 1 2 2.0

Transportation

Funding source inadequate to cover costs 9 300 33.3

Union

[Clients](#) [Units](#) [Avg/Clt](#)

Chore

No Funding Source 7 180 25.7

Emergency Response System

No Funding Source 16 16 1.0

Home Delivered Meal

No Funding Source 10 317 31.7

Homemaker

No Funding Source 16 480 30.0

Respite

Funding source inadequate to cover costs 1 60 60.0

No Funding Source 1 30 30.0

Transportation

Funding source inadequate to cover costs 8 250 31.3

Van Buren

[Clients](#) [Units](#) [Avg/Clt](#)

Homemaker

Funding source inadequate to cover costs 2 50 25.0

Unmet Needs by County, Service and Reason

Wapello

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clt</u>
Day Care/Adult Day Health			
No provider available	25	100	4.0
Home Repair			
No Funding Source	12	12	1.0
Homemaker			
Funding source inadequate to cover costs	15	122	8.1
Personal Care			
Funding source inadequate to cover costs	3	70	23.3
Protective Payee Services			
No provider available	2	2	1.0
Unable to staff number of hours	5	5	1.0
Visiting			
No provider available	9	27	3.0
<u>Warren</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Clt</u>
Chore			
Funding source inadequate to cover costs	2	5	2.5
No provider available	1	2	2.0
Day Care/Adult Day Health			
No provider available	1	4	4.0
Home Delivered Meal			
Funding source inadequate to cover costs	15	185	12.3
Home Repair			
No provider available	1	1	1.0
Homemaker			
Unable to staff number of hours	46	124	2.7
Personal Care			
Unable to staff number of hours	30	51	1.7
Respite			
Funding source inadequate to cover costs	3	24	8.0
Unable to staff number of hours	1	10	10.0
Transportation			
Unable to staff number of hours	6	11	1.8
Visiting			
No provider available	5	20	4.0
Unable to staff number of hours	1	1	1.0

Washington

	<u>Clients</u>	<u>Units</u>	<u>Avg/Clt</u>
Case Management			
Other	1	1	1.0
Chore			
No provider available	2	10	5.0
Day Care/Adult Day Health			
Other	2	2	1.0
Emergency Response System			
Funding source inadequate to cover costs	5	5	1.0
Other	3	3	1.0
Home Delivered Meal			
No provider available	1	62	62.0
Other	1	62	62.0
Home Repair			
Funding source inadequate to cover costs	1	10	10.0
No provider available	2	11	5.5
Homemaker			
Funding source inadequate to cover costs	1	5	5.0
Legal Assistance			
No provider available	1	2	2.0
Other	1	1	1.0
Material Aid			
Funding source inadequate to cover costs	9	9	1.0
Mental Health Outreach			
Funding source inadequate to cover costs	3	36	12.0
No Funding Source	2	40	20.0
Nutrition Counseling			
No provider available	18	25	1.4
Nutrition Education			
No provider available	8	13	1.6
Other			
No Funding Source	2	2	1.0
No provider available	1	1	1.0
Telephone Reassurance			
No provider available	16	16	1.0
Transportation			
Funding source inadequate to cover costs	5	42	8.4
Visiting			
No provider available	45	45	1.0
<u>Wayne</u>	<u>Clients</u>	<u>Units</u>	<u>Avg/Clt</u>
Day Care/Adult Day Health			
No provider available	13	150	11.5
Homemaker			
Funding source inadequate to cover costs	15	146	9.7
Protective Payee Services			
No provider available	1	1	1.0
Visiting			
No provider available	20	90	4.5

Unmet Needs by County, Service and Reason

Webster

Clients Units Avg/Clt

Chore

Funding source inadequate to cover costs	20	20	1.0
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Homemaker

Funding source inadequate to cover costs	161	1124	7.0
No provider available	34	210	6.2

Nutrition Counseling

No provider available	1	1	1.0
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Personal Care

Funding source inadequate to cover costs	20	110	5.5
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Winnebago

Clients Units Avg/Clt

Assisted Transportation

No Funding Source	1	1	1.0
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Case Management

Funding source inadequate to cover costs	17	104	6.1
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No Funding Source	211	731	3.5
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Transportation

Funding source inadequate to cover costs	1	1	1.0
No Funding Source	2	2	1.0

Visiting

No Funding Source	40	60	1.5
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Winneshiek

Clients Units Avg/Clt

Assisted Transportation

No Funding Source	1	12	12.0
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No provider available	1	5	5.0
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Day Care/Adult Day Health

No provider available	1	20	20.0
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Emergency Response System

No Funding Source	12	12	1.0
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Home Delivered Meal

No Funding Source	0	0	
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No provider available	22	357	16.2
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Homemaker

No Funding Source	13	59	4.5
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Mental Health Outreach

No Funding Source	1	10	10.0
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Other

No provider available	3	211	70.3
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Personal Care

Funding source inadequate to cover costs	1	10	10.0
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No Funding Source	1	1	1.0
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Respite

No Funding Source	1	48	48.0
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Transportation

No Funding Source	4	40	10.0
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Woodbury

Clients Units Avg/Clt

Assisted Transportation

Funding source inadequate to cover costs	3	12	4.0
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Home Delivered Meal

Funding source inadequate to cover costs	1	23	23.0
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Legal Assistance

Funding source inadequate to cover costs	4	9	2.3
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No Funding Source	10	48	4.8
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Unable to staff number of hours	1	4	4.0
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Nutrition Counseling

No provider available	2	2	1.0
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Visiting

Funding source inadequate to cover costs	5	5	1.0
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No provider available	1	3	3.0
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Unable to staff number of hours	6	6	1.0
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Worth

Clients Units Avg/Clt

Assisted Transportation

No provider available	4	4	1.0
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Case Management

Funding source inadequate to cover costs	16	16	1.0
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No Funding Source	146	146	1.0
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Material Aid

No Funding Source	19	19	1.0
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Transportation

No provider available	4	4	1.0
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